

# APNIC Update

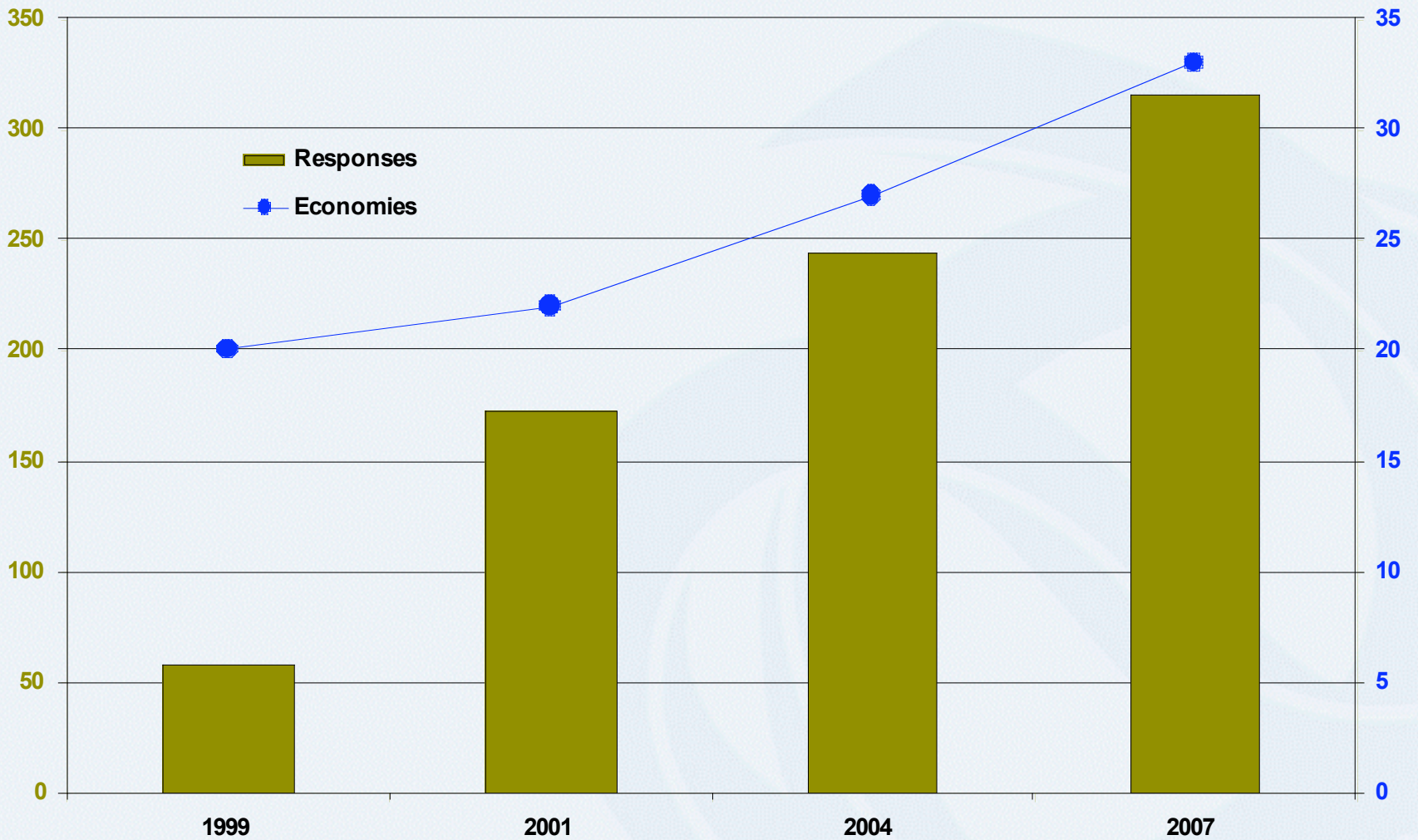
RIPE 54  
Tallinn, Estonia  
May 2007

# *APNIC Survey 2007*

# APNIC Surveys

- Three surveys previously...
  - Members and other stakeholders
  - Conducted independently (KPMG)
  - Guaranteed confidentiality
  - Face-face, written and online response
- Analysis of past results (KPMG)
  - 90% of items actioned (39% completed)
- Fourth survey – 2007
  - Launched November 2006
  - Published March 2007

# All surveys





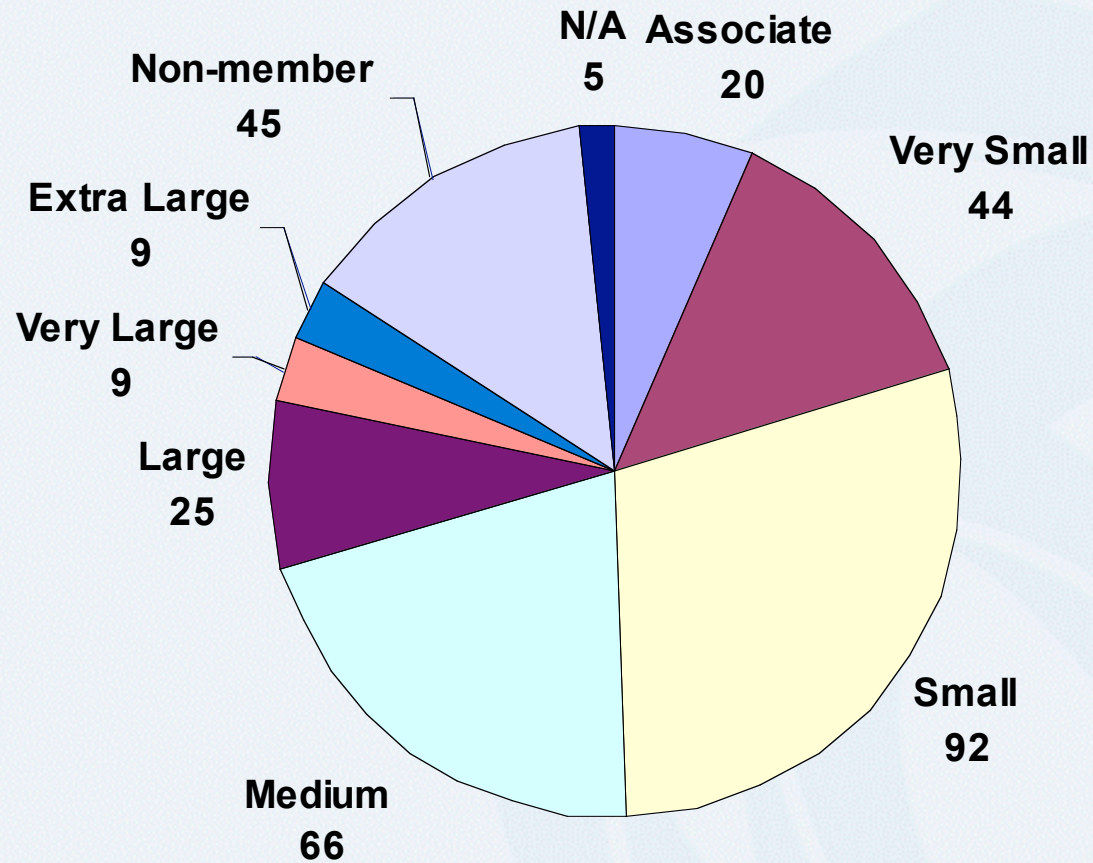
RISK ADVISORY SERVICES

# APNIC

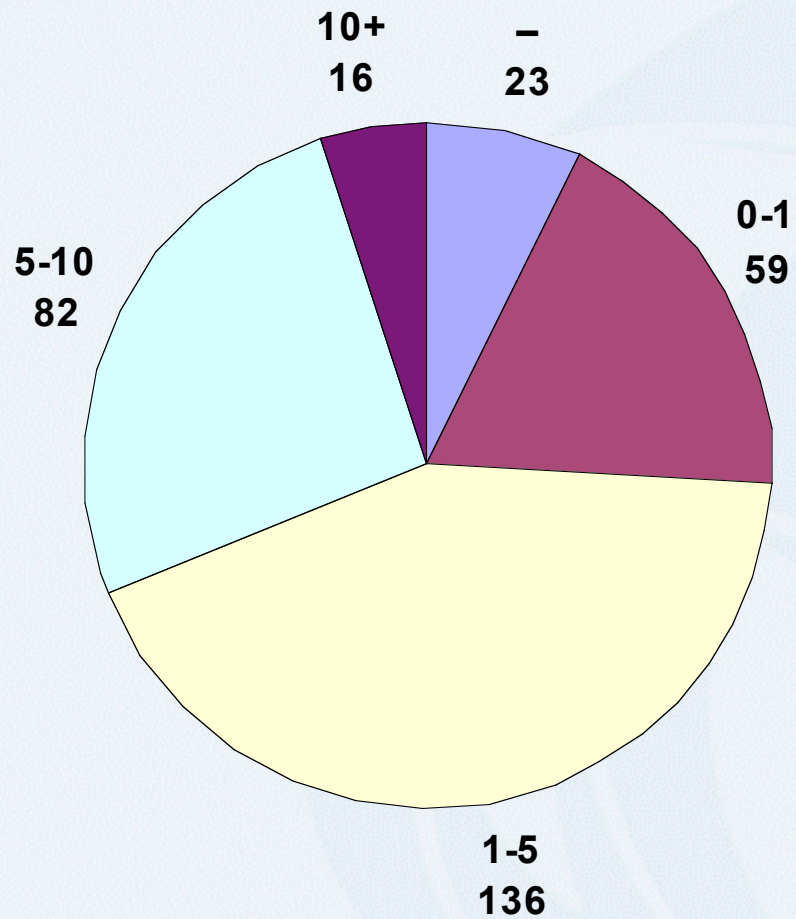
Members' Survey

2007

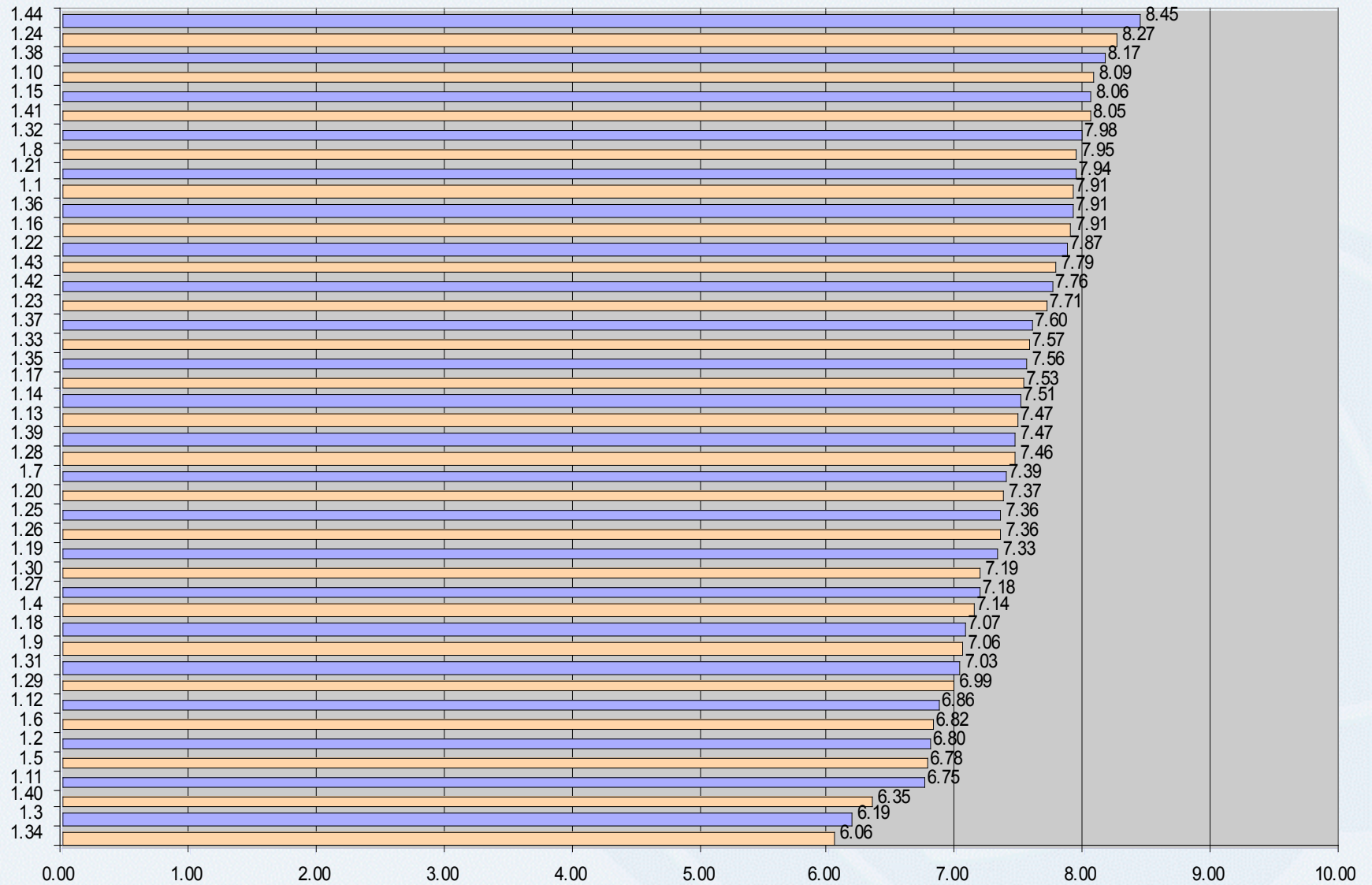
# Survey 2007 – Membership category



# Survey 2007 – Membership duration



# Part 1 – Analysis of APNIC performance







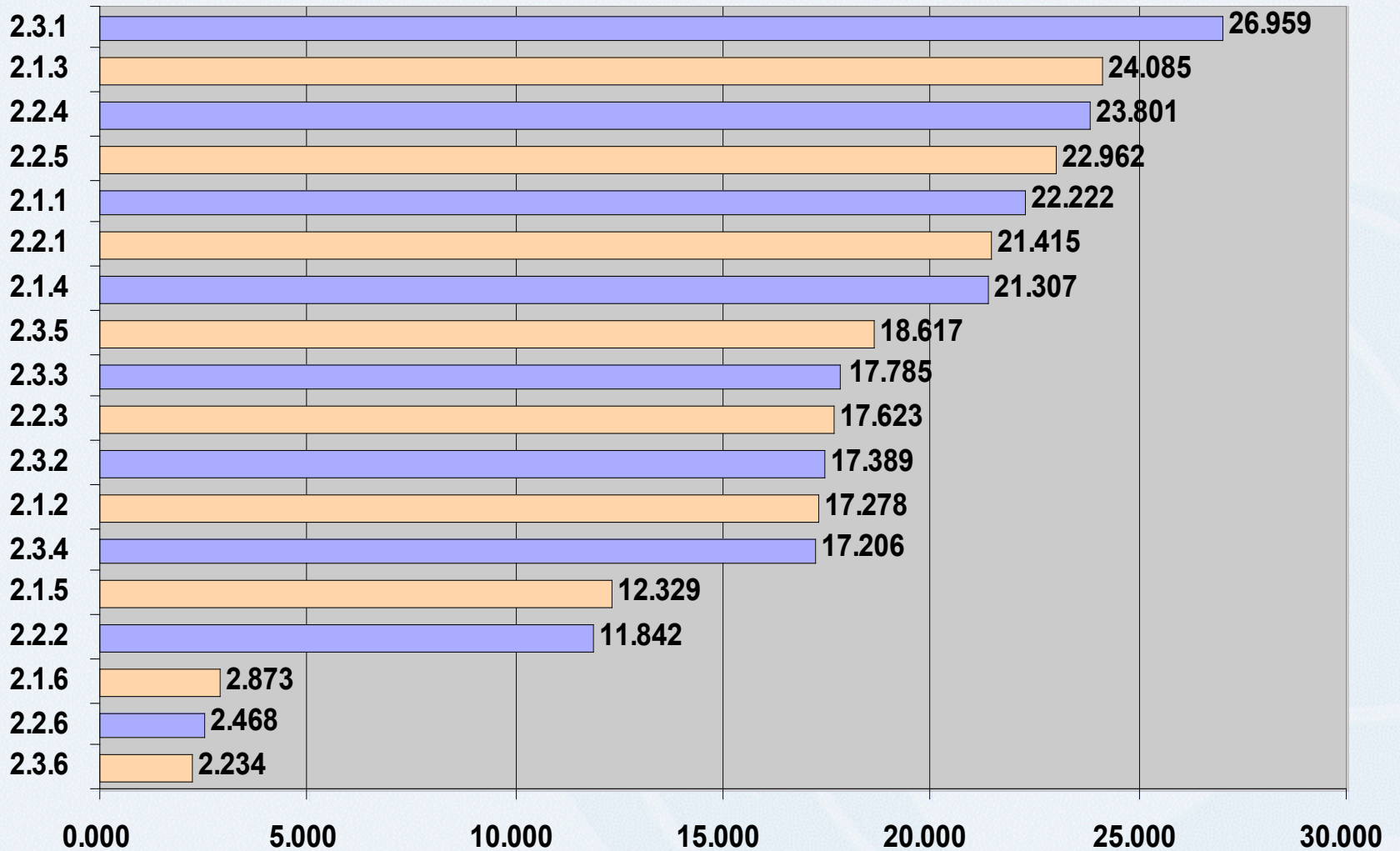
## Part 1 – Top 10

1. Support for DNS root server operations
2. Statistics and other reports
3. Support for Internet development
4. Email is an effective and efficient way to contact APNIC
5. APNIC whois database quality, usability and reliability
6. APNIC servers and services maintenance and availability
7. Technical content in APNIC Open Policy Meetings
8. The APNIC helpdesk service quality
9. APNIC use of email and mailing lists
10. Overall services provided are satisfactory

## Part 1 – Low 10

- 35. Policy development process is fair and accessible
- 36. Policy documents are easy to access and understand
- 37. Phone (VoIP) is an effective way to contact APNIC
- 38. Obtaining IPv4, IPv6 or ASN is easy and straightforward
- 39. Value members get from APNIC justifies the cost
- 40. Online eLearning is readily available
- 41. Phone (PSTN) is an effective way to contact APNIC
- 42. The NRO and ASO are well understood
- 43. APNIC training is easy to attend
- 44. Open Policy Meetings are affordable and accessible to attend in person

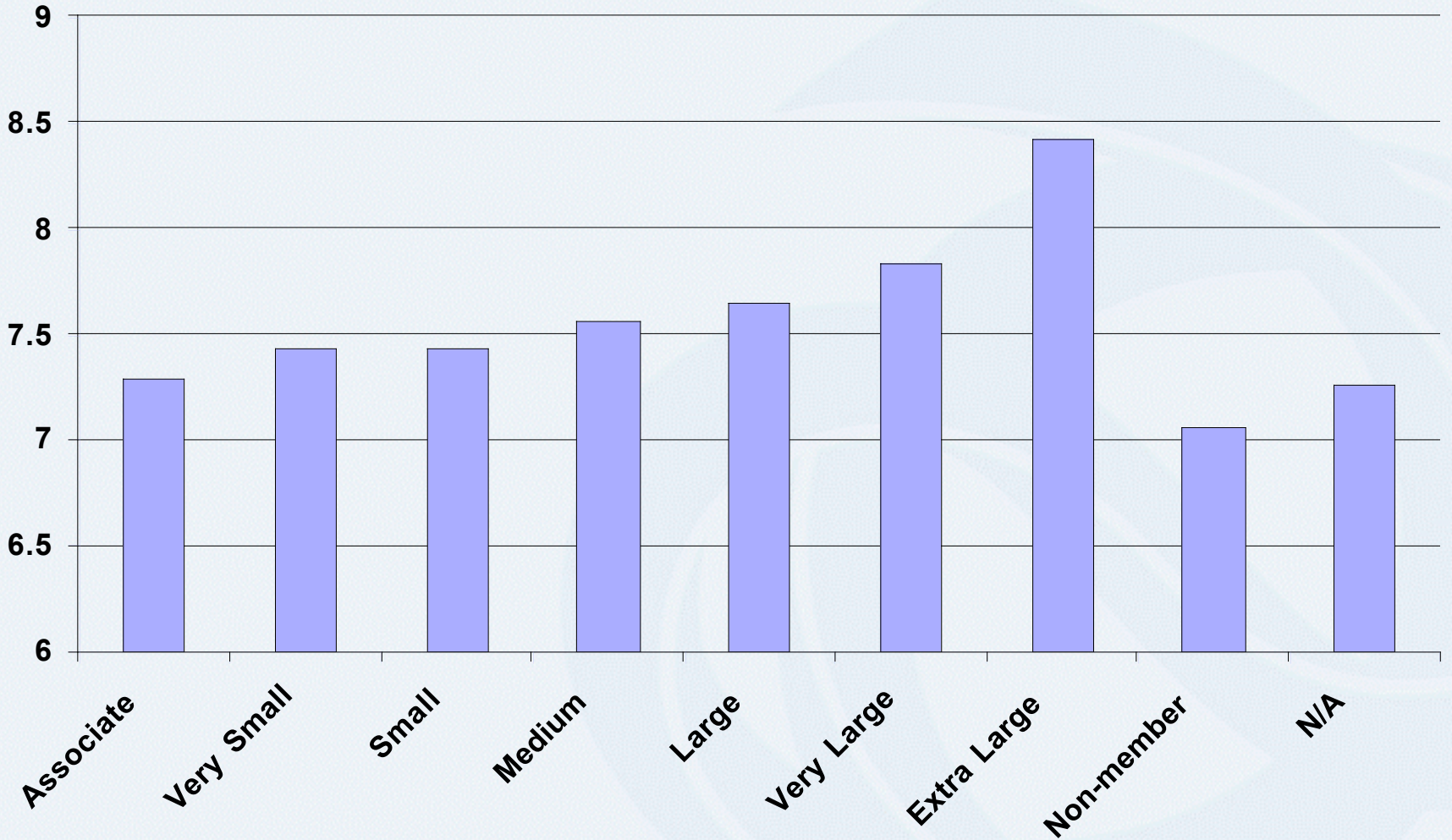
# Part 2 – Allocation of resources



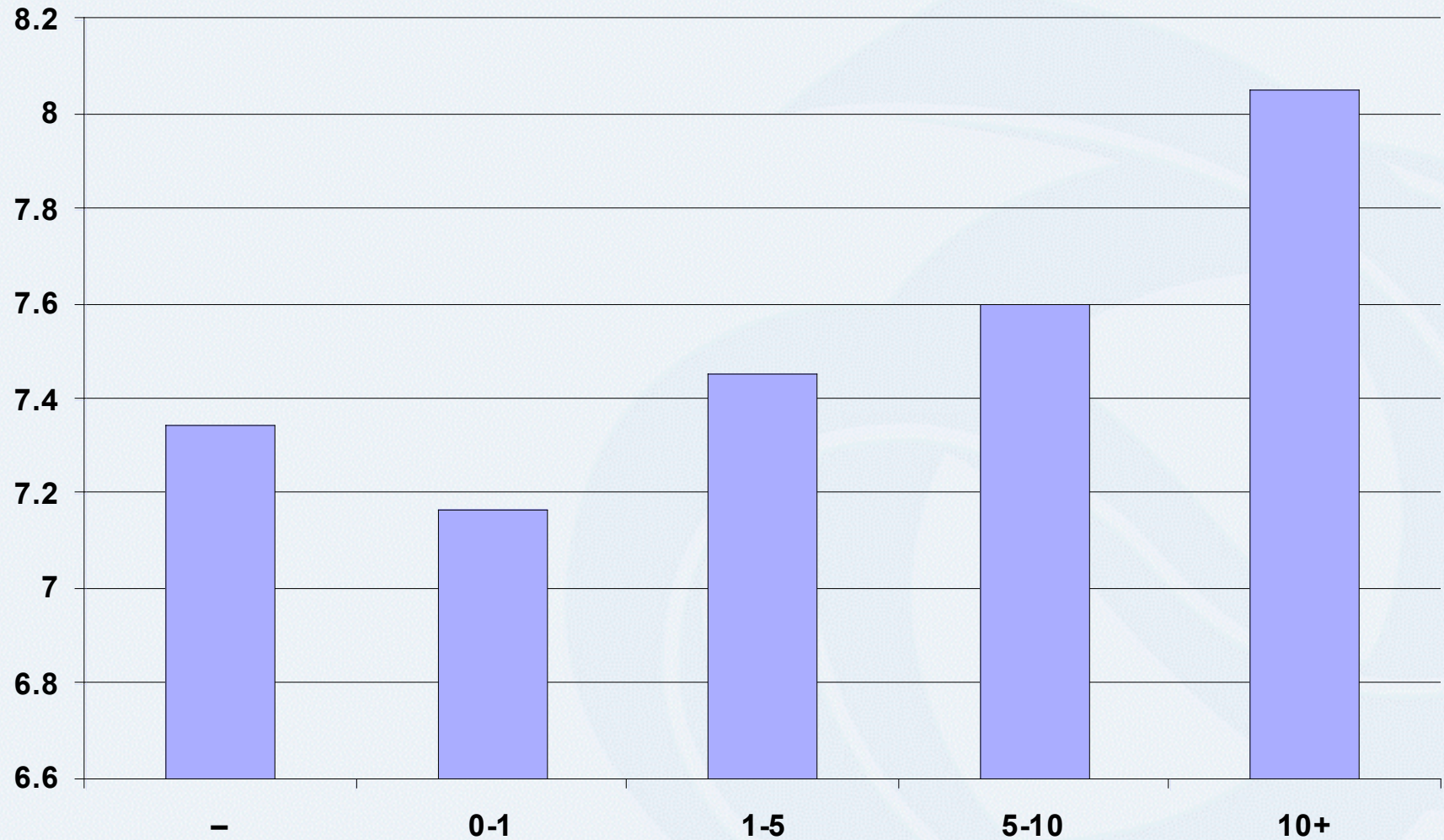
## Part 2 – Top 10

1. Technical research and development activities
2. Streamline resource requests and allocation process
3. Increase accessibility of APNIC meetings and policy processes
4. Represent the needs of the ISP community to governments and regulators
5. Expand training activities in scope, geographical coverage and online options.
6. Improve the APNIC website
7. Support ISP education in the AP region
8. Deploy more DNS root servers in the Asia Pacific region
9. Resource certification to support better routing security
10. Expand external communication and outreach activities

# Average ratings by Member category



# Average Ratings by Member duration



# APNIC surveys

- For more information

<http://www.apnic.net/survey>



*Other developments...*



# Other developments

- Resource certification R&D
- MyAPNIC
- Public statistics (O3)
- ICONS
- ARMS
- Content Management System
- Human Resources Information System
  
- ... and much much more

# APNIC meetings

- APNIC 24, SANOG 10
  - New Delhi, India
  - 29 August - 7 September 2007
- APNIC 25, APRICOT 2008
  - Taipei, Taiwan
  - 25 - 29 February 2008



- All welcome!!!

<http://www.apnic.net/meetings>





eco APNIC

# Working sustainably




Want to know more? Please visit:

[www.apnic.net/ecoapnic](http://www.apnic.net/ecoapnic)

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Asia Pacific Network Information Centre

## ecoAPNIC...

- A staff-driven project aimed at reducing the “ecological footprint” of APNIC operations
  - Recycling 
  - Paper reduction 
  - Reduce energy consumption and waste
  - Look at transportation and travel 
  - Monitoring and reporting
  - <http://www.apnic.net/ecoapnic>

*Thank You*

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