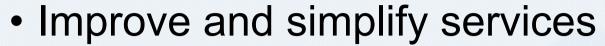
APNIC Update

RIPE 52 Istanbul 27 April 2006

"Clients First"



- Internal secretariat project
- Feedback from surveys, helpdesk, training, meetings, staff experiences...
- "Behind the scenes"
 - Website navigation & content
 - Rebuilding web forms
 - Easier procedures for digital certificates
 - Tool development to support request processes
 - "Continuous improvement"...



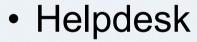
Services

VOIP

- PABX phone system replaced
- sip://helpdesk@voip.apnic.net



- Online voting implemented
- MyAPNIC "lite" leaner and meaner



- Extended helpdesk hours/days
- "live chat"

Projects

- "De-bogonise" new and recovered addresses
- ICONS ISP support website











Training

Service improvements

- Fee structure, sponsorship, schedule
- Feedback and evaluation system
- 'Routing Essentials' 3 day workshop
- Half day tutorials on Spam and Security

eLearning

- eLearning Development: Sall'ee Ryman
- Principles: adult learners, ESL etc
- Platform selection completed
 - CourseMill, Lectora
- Pilot available 2nd quarter 2006
- 3 modules ready 3rd quarter



Champika



Amant

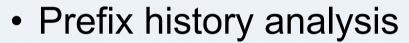


Sall'ee

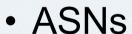


RnD

- Resource certification
 - Trial began in 2005
 - Full service trial in 2006



- 8-year history of 650,000 prefixes (20 Gb)
- Query prefix advert history, ASN details etc
- Supporting debogon and reclamation projects



- Consumption estimates
- 32-bit ASN study and proposals
- Internet resource reports and projections
 - http://www.potaroo.net





George



Other activities

Communications

- Internal multimedia productions
- More translation and publication activity
- Internet "governance"
 - WSIS Tunis Internet Pavilion
 - ORDIG Open Regional Dialog on Internet Governance (UNDP)
 - ICANN, WSIS, WGIG, IGF
- Pan Asia ICT R&D grants programme
 - APNIC, IDRC, UNDP, ISOC
 - Practical technical research solutions to ICT challenges in developing world
 - Similar programme now in Latin America (LACNIC)



Anne



Holly



Nurani



Policy – Latest discussions

- Applying HD ratio to IPv4
 - No consensus
- 4 byte ASN policy proposal
 - Consensus at APNIC 21
 - Now in final comment
- APNIC fees structure
 - NIR structure
 - Member fee structure





Sam



Policy – Successful proposals in 2005

Policy number	Title	Status
[prop-005-v005]	IANA policy for the allocation of IPv6 blocks to RIRs (global policy)	Approved
[prop-026-v001]	APNIC to publish address assignment statistics	Implemented
[prop-027-v001]	The second phase of large space IPv4 trial usage program for future IPv6 deployment	Implemented
[prop-030-v002]	Deprecation of ip6.in reverse DNS service in APNIC	Implementation 1/6/2006
[prop-031-v002]	Proposal to amend APNIC IPv6 assignment and utilisation requirement policy	Changing HD ratio to 0.94 was approved. Implementation subject to other regions.



APNIC meetings

- APNIC 22
 - Kaohsiung, Taiwan
 - -5 to 8 September 2006



- Bali, Indonesia
- -27 February to 2 March 2007







All invited !!!

http://www.apnic.net/meetings



Thanks!

pwilson@apnic.net

