

IPv6 end client measurement

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Setting the scene

- Adding IPv6 to your website may have risks
 - Will your clients still be able to 'see' you?
 - What % of clients will experience issues?
- Finding out in advance what to expect is useful
 - A way to measure end-user behavior
 - Without affecting your own website investment
- Measuring failure is hard!
 - Website logs only measure successful connections

Adding IPv6 to your website may have risks

- Windows hosts experience problems with dualstack (IPv4, IPv6) DNS records
 - May refuse to connect to the IPv4 address
- Some hosts cannot process IPv6 DNS properly
 - Not supported in all DHCP backed configurations
- 'Partial IPv6' problems
 - Locally IPv6 enabled, no IPv6 route to global Internet
- Loss of eyeballs = Loss of revenue?
 - When your core business presents via the web, what risks to loss of web access are you willing to take?

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Finding out in advance what to expect

- Find a way to measure client behavior without having to add IPv6 to your website
 - Leverage cross-site URL fetches
- Integrate measurements into existing tracking methods, and analytics framework
 - Avoids key business intelligence leakage to third parties
 - No new tools needed

Measuring failure is hard!

- Web logs record completed TCP/IP events
 - Even 4xx and 5xx responses in logs are completed valid TCP/IP sessions
- What about the people who failed to connect?
 - Not in access- or error- logs
- Only partially visible on-the-wire
 - Characteristic missing 'SYN/ACK' sequence in TCP signals failure to complete a 2-way handshake
- But (inside a time limit) client knows what worked or failed: and can report back.

APNIC's web measurement system

- Built on google 'analytics' method
 - Javascript, highly portable
 - Asynchronous, runs in the background
 - after page render already complete
 - Uses DNS wildcards, uncacheable
- Data integrated into google analytics reports
 - Graphs of 'events' to monitor IPv4, IPv6 and dual-stack
- Configurable by website manager
 - Sample or every connection, extra tests etc

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Measuring by 1x1 invisible pixels

- Javascript requests sequence of 1x1 pixel images
 - Images fetched but not included in the DOM so not displayed
 - Image fetches take place after DOM render,
 - do not add delay to page view, invisible
 - (may be seen in browser status bar, error report windows)
 - Javascript callback records success/time
- Image fetches from unique DNS names
 - Every client is a fresh name, no cached state
 - Nothing in DNS name identifies your website, unique number to distinguish testcases in APNIC weblogs only
- Client reports timing, connect failures
 - to your analytics report as a results/summary field
 - Can account for 'unable to connect' TCP/IP failure

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What is tested?

- Basic test set is dual-stack, IPv4, IPv6
 - Dual stack enabled DNS behind all fetches
- Additional (optional) tests
 - IPv6 literal
 - (bypasses many IPv6 suppression settings)
 - IPv6 DNS
 - (can be visible to user, stress-tests DNS)
 - Tunnel detection
 - URLs only reachable from Teredo and 6to4 source IP addresses
- Results reported over IPv4 only URL to APNIC
 - Aggregate stats reporting, trends etc. Anonymous

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APN	IC								
Labs.A	APNIC.N	IET							
	Home	Get IPv6 Tracker	Analyse Tracker reports	Test your browser					
	APNIC Labs is brought to you by APNIC Research and Development.								
IPv6 Capability Tracker									
	If you are interested in testing your clients' IPv6 capabilities, you can use the APNIC Labs Google Analytics Tracking Code.								
	Test your customers' experiences connecting to your website via IPv4, IPv6, and dual-stack.								
	Track your IPv6 capability in 3 easy steps								
	 Create an account with <u>Google Analytics</u> If you already have an account, make sure you are using the <u>latest version of the tracking code</u> Integrate the <u>APNIC Labs tracking code</u>, with your unique ID <u>Analyse the reports</u> 								

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	Home	Get IPv6 Tra	icker An	alyse Tracker reports	Test your browser		
APNIC Labs is brought to you by APNIC Research and Development.							
IPv6 Capability Tracker							
If you are interested in testing your clients' IPv6 capabilities, you can use the APNIC Labs Google Analytics Tracking Code.							
	Test you	ır customers' ex	periences co	onnecting to your web	site via IPv4, IPv6, and	dual-stack.	

Track your IPv6 capability in 3 easy steps

- 1. Create an account with Google Analytics
 - If you already have an account, make sure you are using the <u>latest version of the</u> tracking code
- 2. Integrate the APNIC Labs tracking code, with your unique ID
- 3. Analyse the reports

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Lab

.....To your web-page Markup....

```
Ahthl xmlns="http://www.w3.org/1999/xhtml" xml:lang="en" lang="en">
               <head>
                             <title>Labs.APNIC.net </title>
                             k rel="stylesheet" type="text/css" href="/template-files/labs.css" media="all
                             <style type="text/css">
                                           pre{font-size:10px;white-space:pre-wrap;}
                             </style>
              </head>
              <body id="page1">
                             <div id="wrapper">
                                           <div id="page">
                                                          <div id="header">
                                                                         <div id="logo">
                                                                                        <a href="http://www.apnic.net"><img src="/template-files/apnic-loop
                                                                         </div><!--logo-->
                                                                          <div id="utilities">
                                                                                        </l>
                                                                                                       class="first"><a href="/help.shtml">Contact us</a>
                                                                                                       <a href="/background.shtml">Background</a>
                                                                                                       <a href="http://www.apnic.net/research">APNIC Research & and a second a second a second s
                                                                                                       <a href="http://www.apnic.net">APNIC website</a>
                                                                                       </div><!--utilities-->
                                                                         <div id="tools">
```

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Find your 'Google Analytics' Block (or add one)

<script type="text/javascript">

```
var gaq = gaq || [];
gaq.push([' setAccount', 'UA-597837-5']);
gaq.push([' trackPageview']);
```

```
(function() {
  var ga = document.createElement('script'); ga.type = 'text/javascript'; ga.async = true;
  ga.src = ('https:' == document.location.protocol ? 'https://ssl' : 'http://www') + '.google-analytics.com/ga.js';
  var s = document.getElementsByTagName('script')[0]; s.parentNode.insertBefore(ga, s);
})();
```

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Add the 'APNIC' analytics block

```
111
      <script type="text/javascript">
112
113
        var gaq = gaq || [];
        gag.push([' setAccount', 'UA-597837-5']);
114
        gaq.push([' trackPageview']);
115
116
        (function() {
117
118
          var ga = document.createElement('script'); ga.type = 'text/javascript'; ga.async = true;
          ga.src = ('https:' == document.location.protocol ? 'https://ssl' : 'http://www') + '.google-analytics.com/ga.js';
119
120
          var s = document.getElementsByTagName('script')[0]; s.parentNode.insertBefore(ga, s);
121
        })();
122
       + enable the APNIC IPProtoTest and feed google analytics events
123
        if ('http:' == document.location.protocol) {
125
         var ipproto user = '438694';
126
127
        (function() {
128
         var iga = document.createElement('script'); iga.type = 'text/javascript'; iga.async = true;
         iga.src = 'http://www.labs.apnic.net/ipprototest.js';
129
130
         var is = document.getElementsByTagName('script')[0]; is.parentNode.insertBefore(iga, is);
131
        })();
132
133
      </script>
```

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And login to Analytics!



Change Language: US Eng

US English

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HOME PRODUCT SUPPORT EDUCATION PARTNERS BLOG

Improve your site and increase marketing ROI.

Google wants you to attract more of the traffic you are looking for, and help you turn more visitors into customers.

Use Google Analytics to learn which online marketing initiatives are cost effective and see how visitors actually interact with your site. Make informed site design improvements, drive targeted traffic, and increase your conversions and profits.

Sign up now, it's easy - and free!

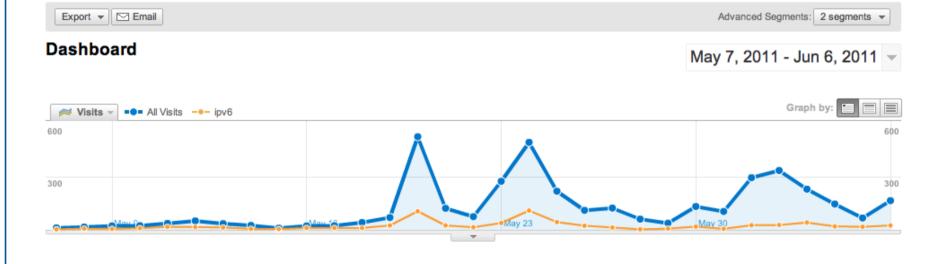
Learn More

| Sign in with your
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|-------------------------------------|--|
| Email: | |
| ex: pat@example.com | |
| Password: | |
| Stay signed in | |
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| Can't access your account? | |

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Results in Analytics



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3,943 visits came from 87 countries/territories in the "All Visits" segment

Results in Analytics

| | % of Total | 7.04% | -17.55% | -29.31% | 11.81% | -100.00% |
|-----|----------------|--------|---------|----------|--------|----------|
| 7. | Indonesia | | | | | |
| | All Visits | 135 | 2.63 | 00:02:27 | 70.37% | 14.81% |
| | ipv6 | 23 | 4.22 | 00:05:29 | 78.26% | 0.00% |
| | % of Total | 17.04% | 60.38% | 123.56% | 11.21% | -100.00% |
| 8. | China | | | | | |
| | All Visits | 123 | 1.84 | 00:01:28 | 92.68% | 41.46% |
| | ipv6 | 8 | 3.00 | 00:03:29 | 87.50% | 0.00% |
| | % of Total | 6.50% | 63.27% | 138.36% | -5.59% | -100.00% |
| 9. | Thailand | | | | | |
| | All Visits | 99 | 2.13 | 00:01:35 | 49.49% | 33.33% |
| | ipv6 | 11 | 3.73 | 00:02:25 | 72.73% | 0.00% |
| | % of Total | 11.11% | 74.88% | 52.09% | 46.94% | -100.00% |
| 10. | United Kingdom | | | | | |
| | All Visits | 98 | 1.96 | 00:01:15 | 55.10% | 27.55% |
| | ipv6 | 30 | 2.33 | 00:02:30 | 50.00% | 0.00% |
| | % of Total | 30.61% | 19.10% | 100.89% | -9.26% | -100.00% |

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Results in Analytics

| | % of Total | 7.04% | -17.55% | -29.31% | 11.81% | -100.00% |
|-----|----------------|--------|---------|----------|--------|----------|
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| | % of Total | 30.61% | 19.10% | 100.89% | -9.26% | -100.00% |



APNIC Aggregate Results

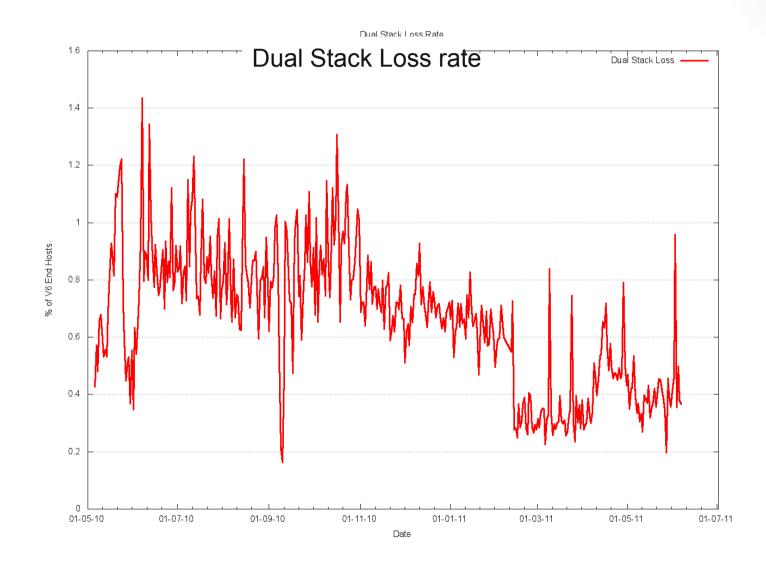
 APNIC is collating measurement results online at

http://www.potaroo.net/stats/1x1/

 Along with some interesting specific-site sub reports



APNIC Aggregate Results

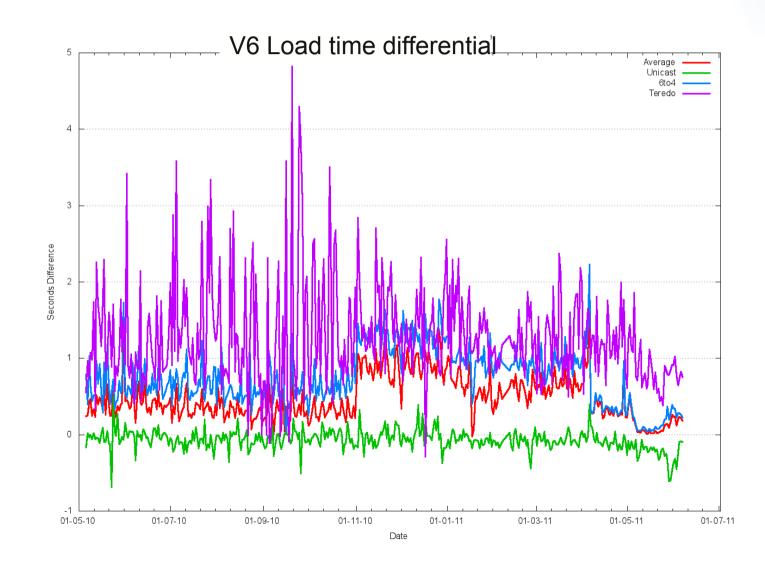




Dual Stack Loss

- 4 in 1000 clients are unable to fetch a web URL if presented with a dual-stack DNS name
- Older (windows XP) hosts, browsers
- If you are in a mission-critical role, something to think about,
 - but not necessarily a reason to hold off on IPv6 deployment
 - Consider comparisons to other loss rates caused by un-related problems
 - Noisy links, adblockers, congestion/packetloss

APNIC Aggregate Results





V6 Load time differential

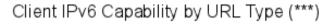
- IPv6 is not necessarily slower than IPv4 on average
 - Sub-1sec additional delay, sometimes faster
- Tunneled IPv6 can be significantly slower
 - Tunnel establishment costs, sub-optimal routing can add multi-second delay
 - Teredo significantly slower
 - Another indication 'ad hoc' tunnels are bad.

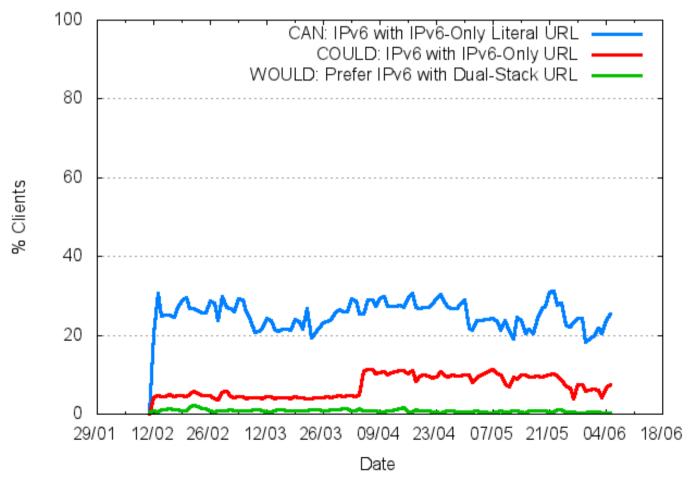
'Can' vs 'Will'

- IPv6 de-preferenced in DNS, browser
 - Teredo/6to4 lower preference than IPv4
- But.. If you bypass DNS and give a literal IPv6 address in a URL, you can explore who actually CAN do IPv6, if they try.
 - If you try a bit harder, who CAN use IPv6?

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'Can' vs 'Will'







20% IPv6 capable!

- Increases Teredo/6to4 Tunnel connection rate
 - Higher failure rate follows, so demonstrates issues in automatic tunneling

• Encouraging signs end-user hosts now increasingly able to use IPv6, if deployed



Interested?

• HTTP://labs.apnic.net/

- Complete instructions on how to add markup to your website
- 'Test your own IPv6' feature displayed too!
- Aggregated results updated daily
- Other measurement methods being explored
 - Will be updated on the labs.apnic.net site.