Asia Pacific Network Information Centre

APNIC

APNIC Update

AfriNIC 6

Abuja, Nigeria

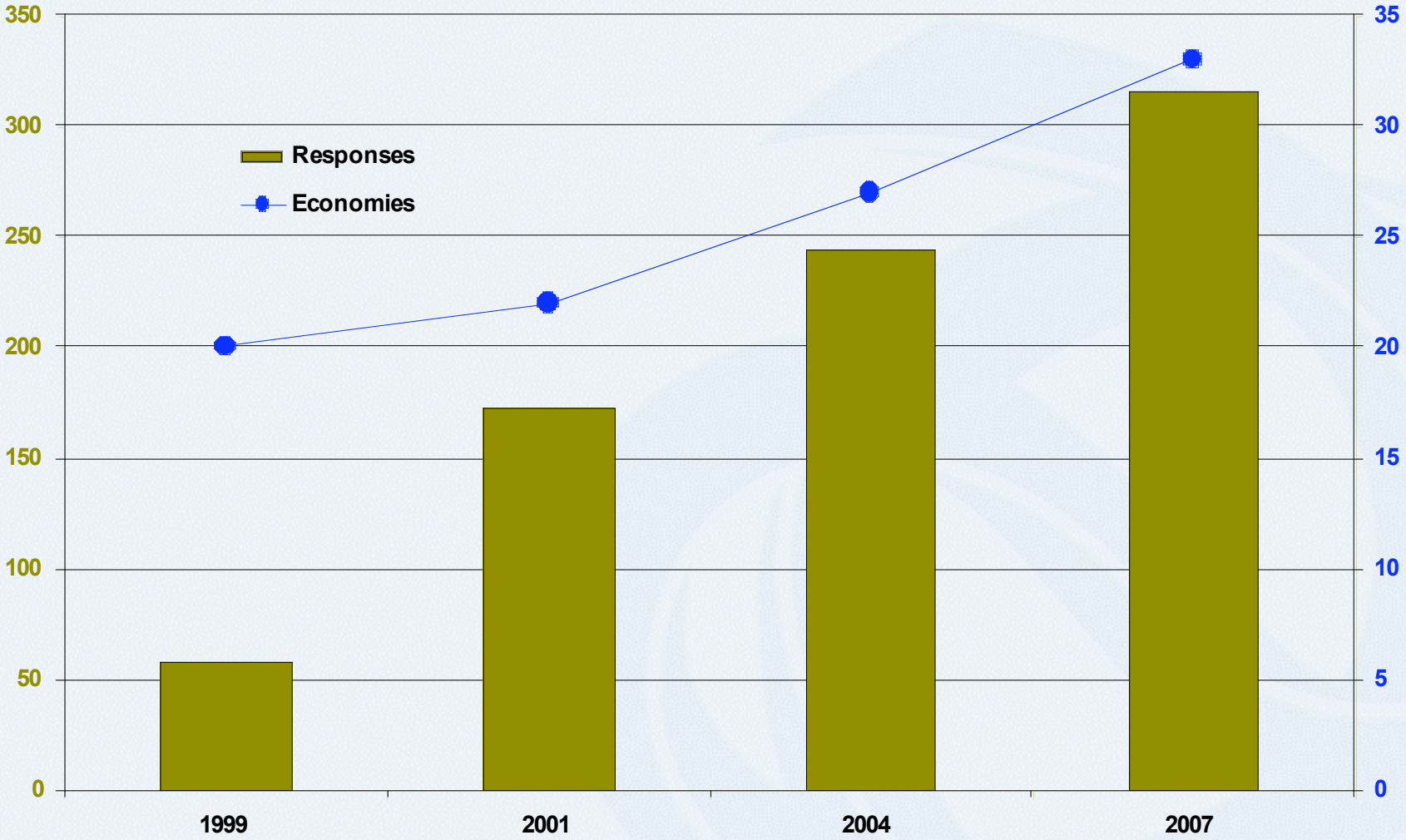
May 2007

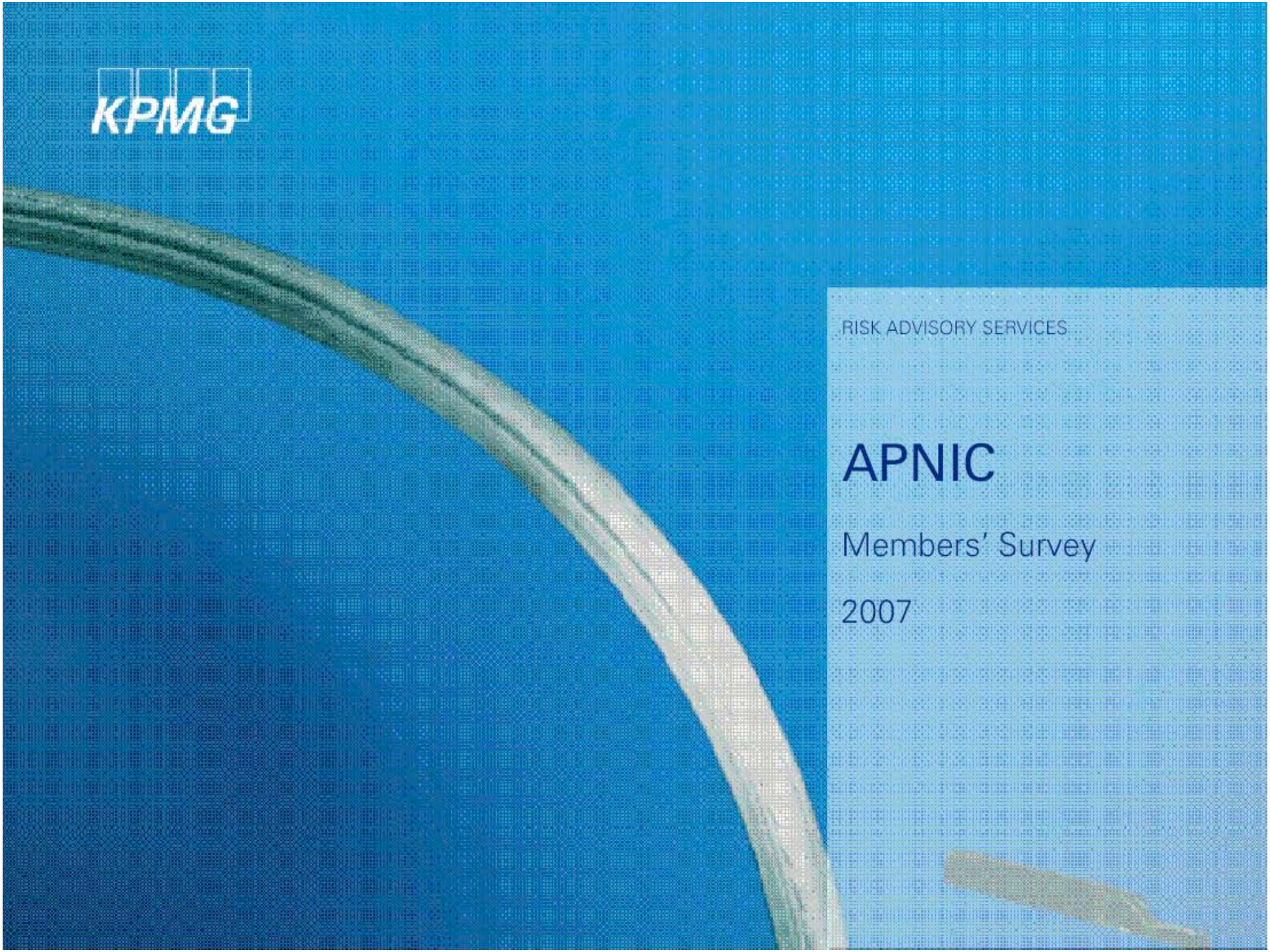
APNIC Survey 2007

APNIC Surveys

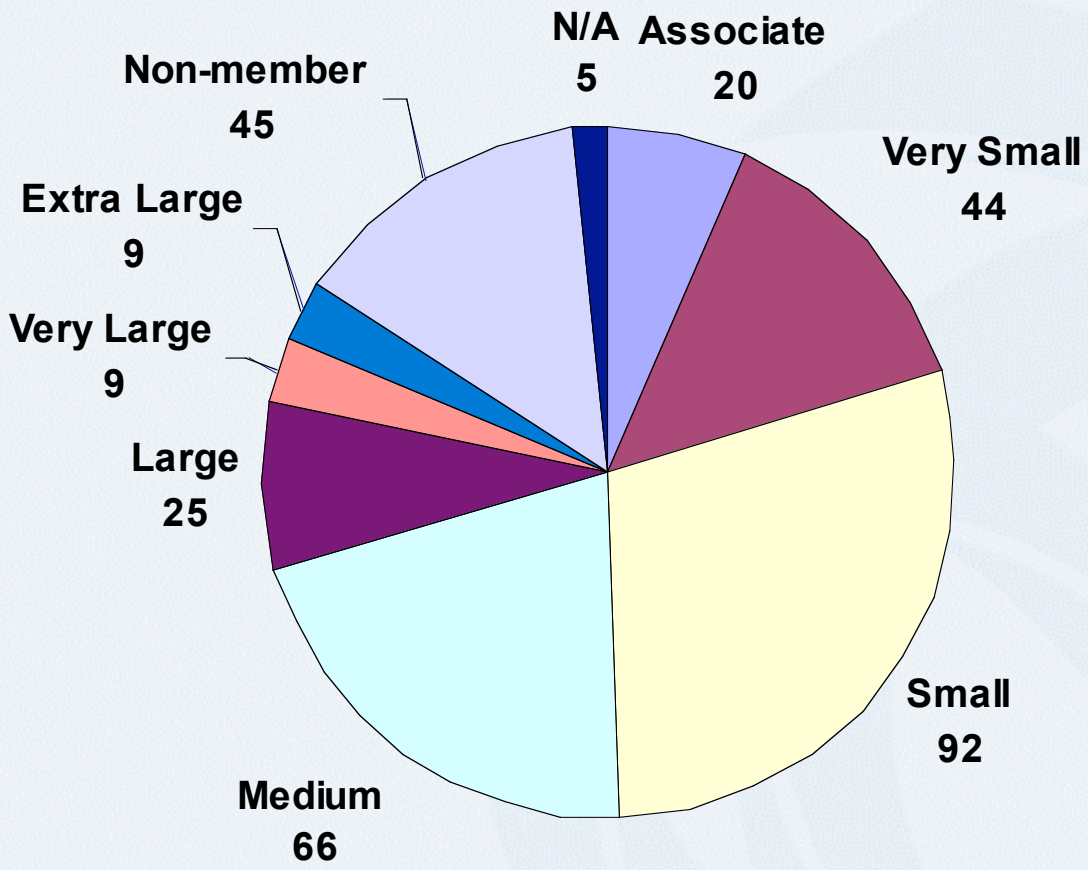
- Three surveys previously…
  - Members and other stakeholders
  - Conducted independently (KPMG)
  - Guaranteed confidentiality
  - Face-face, written and online response
- Analysis of past results (KPMG)
  - 90% of items actioned (39% completed)
- Fourth survey – 2007
  - Launched November 2006
  - Published March 2007

All surveys

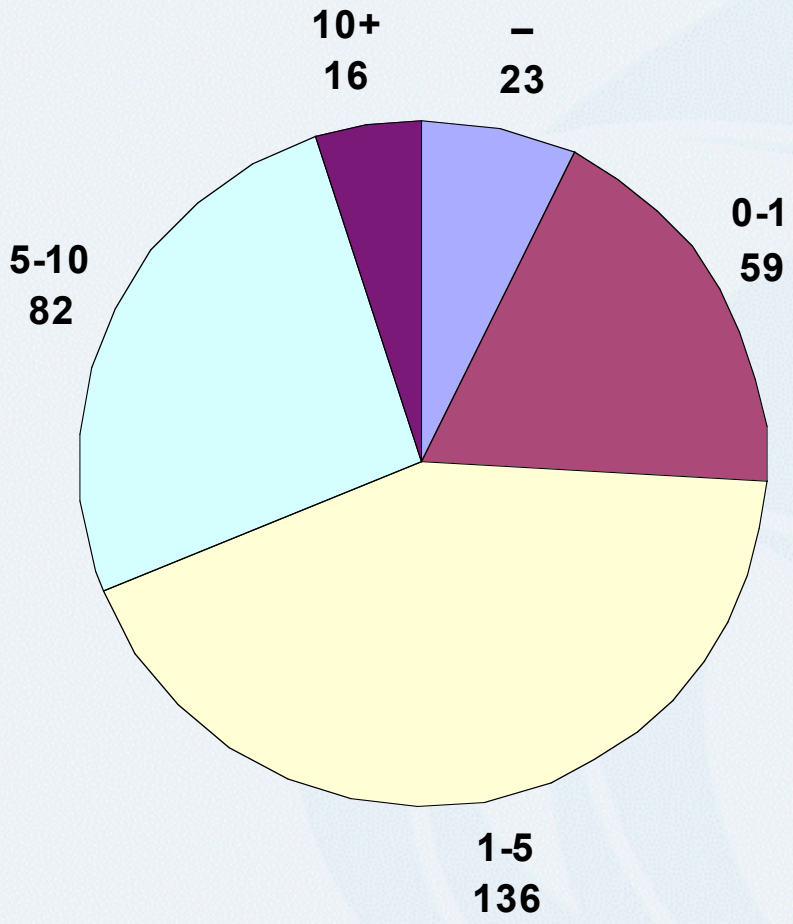

350
300
250
200
150
100
50
0
35
30
25
20
15
10
5
0
Responses
Economies
1999
2001
2004
2007


KPMG
RISK ADVISORY SERVICES
APNIC
Members' Survey
2007

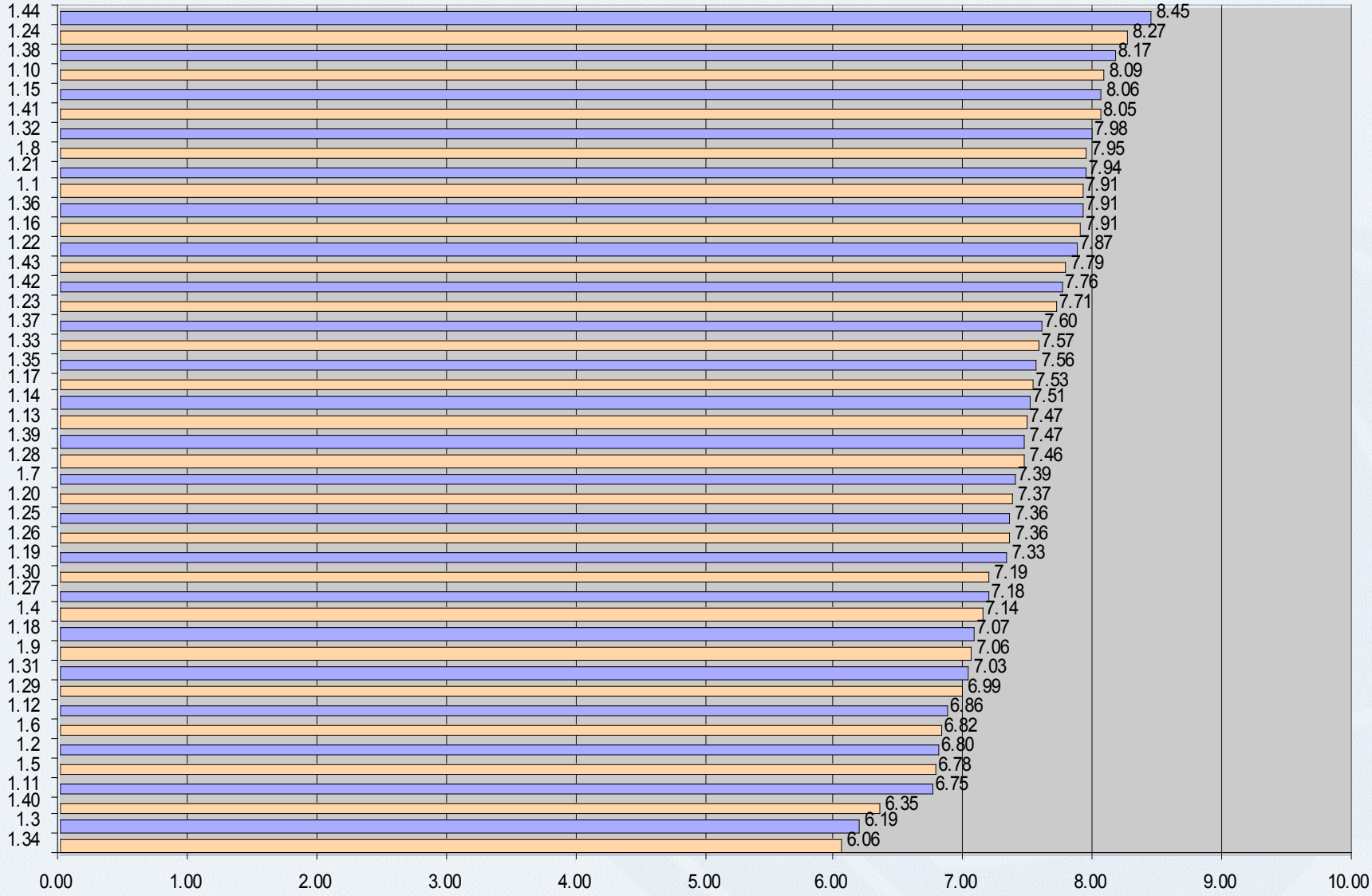
Survey 2007 – Membership category



Survey 2007 – Membership duration



Part 1 – Analysis of APNIC performance



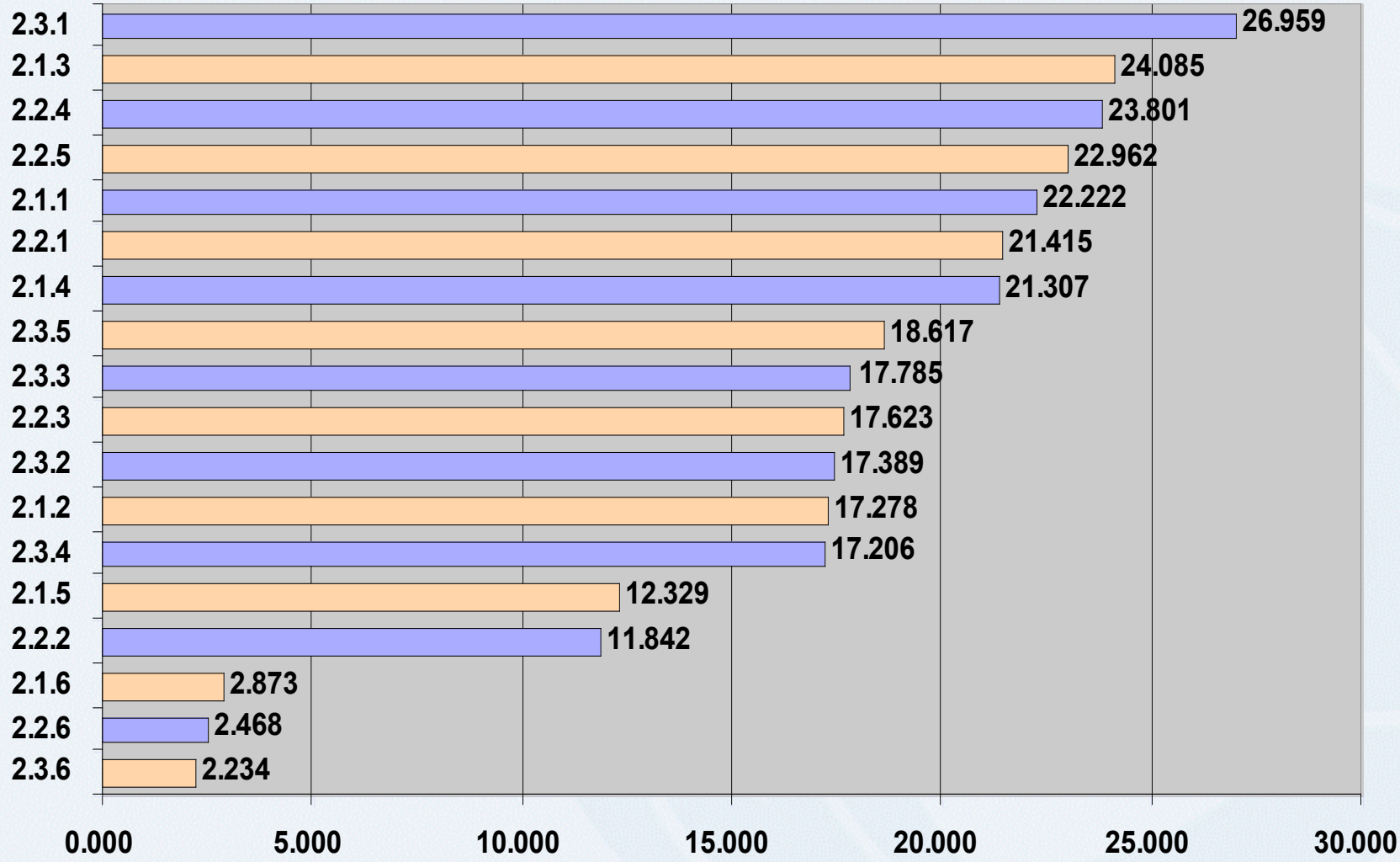
Part 1 – Top 10

1. Support for DNS root server operations
2. Statistics and other reports
3. Support for Internet development
4. Email is an effective and efficient way to contact APNIC
5. APNIC whois database quality, usability and reliability
6. APNIC servers and services maintenance and availability
7. Technical content in APNIC Open Policy Meetings
8. The APNIC helpdesk service quality
9. APNIC use of email and mailing lists
10. Overall services provided are satisfactory

Part 1 – Low 10

35. Policy development process is fair and accessible
36. Policy documents are easy to access and understand
37. Phone (VoIP) is an effective way to contact APNIC
38. Obtaining IPv4, IPv6 or ASN is easy and straightforward
39. Value members get from APNIC justifies the cost
40. Online eLearning is readily available
41. Phone (PSTN) is an effective way to contact APNIC
42. The NRO and ASO are well understood
43. APNIC training is easy to attend
44. Open Policy Meetings are affordable and accessible to attend in person

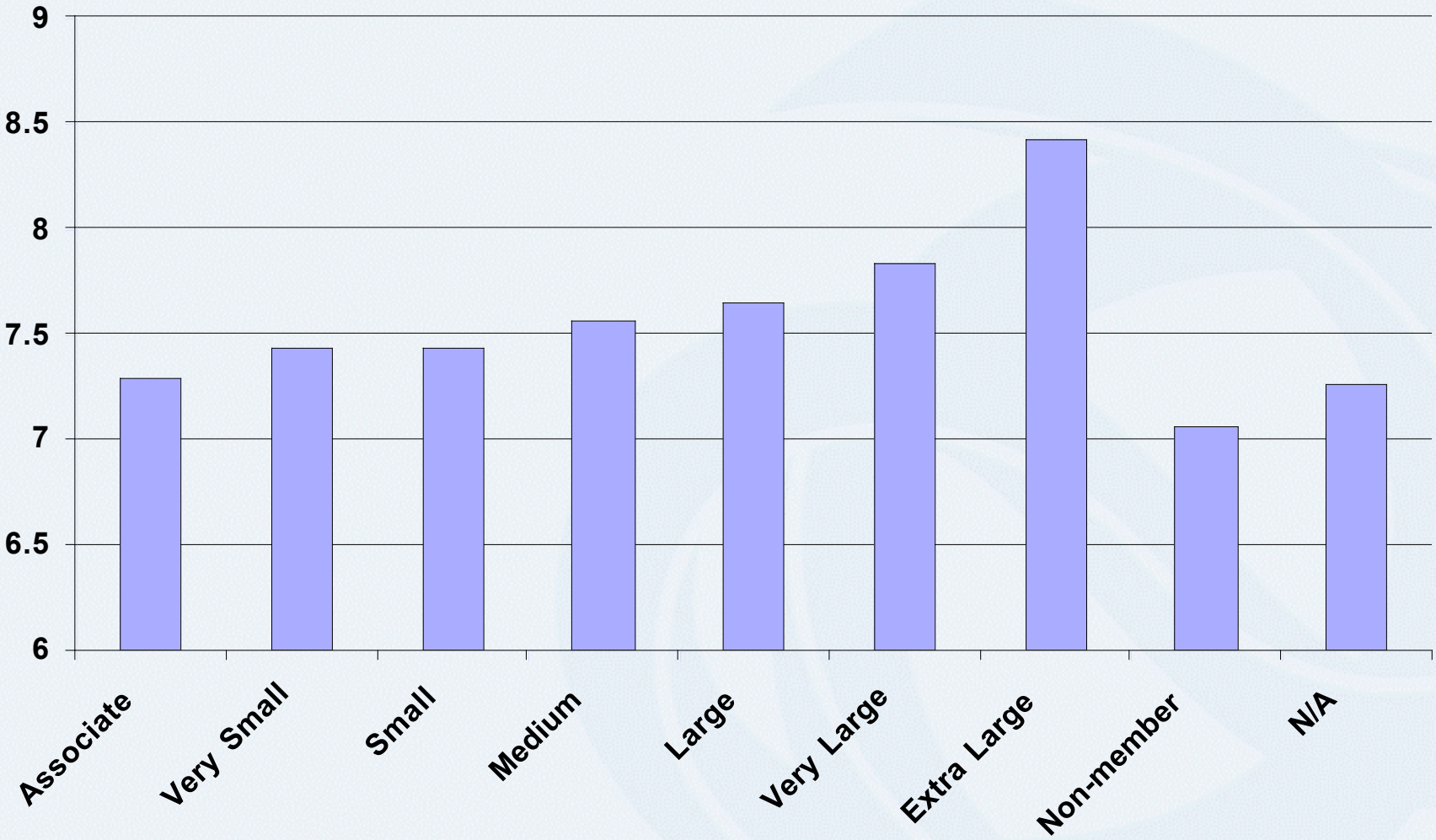
Part 2 – Allocation of resources



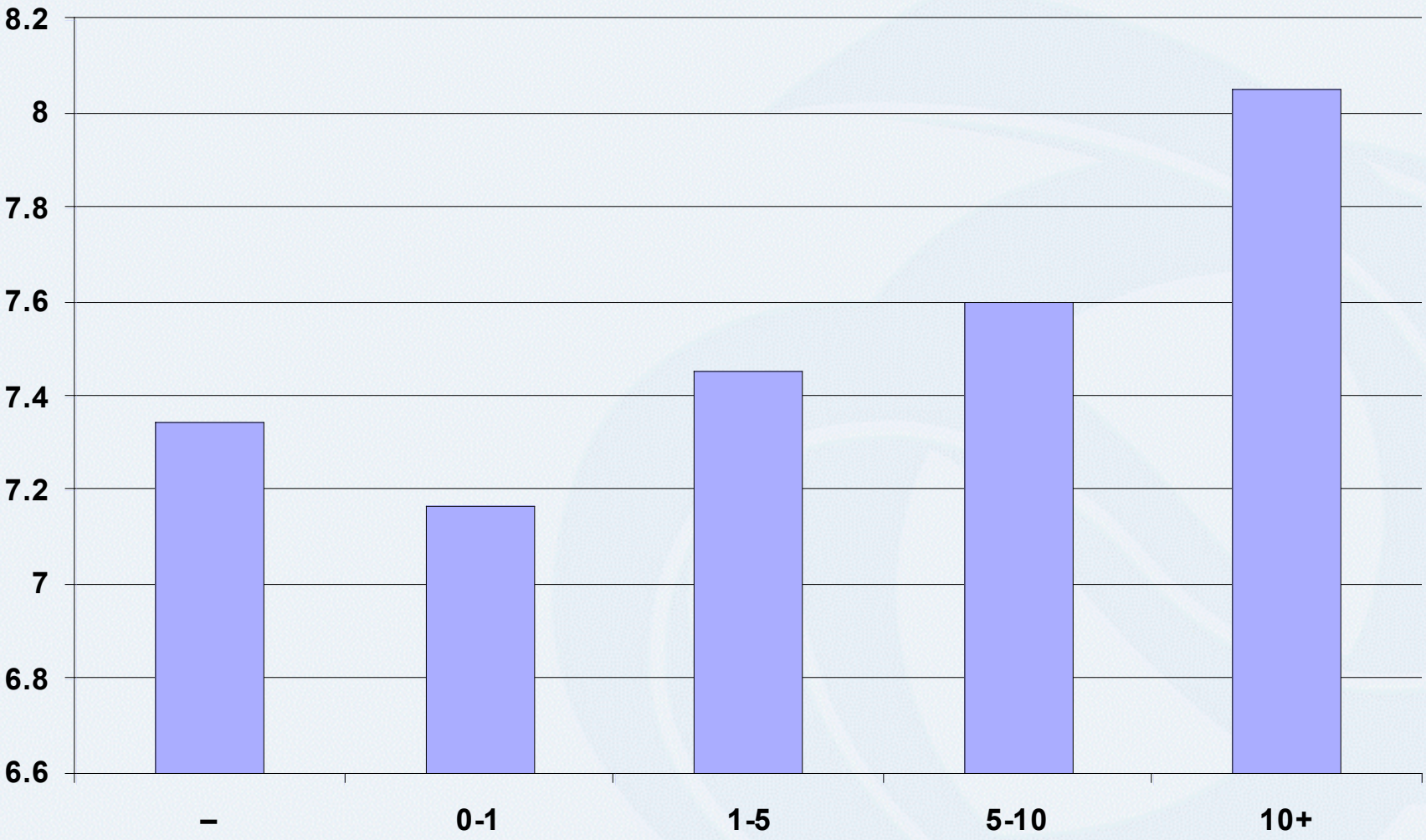
Part 2 – Top 10

1. Technical research and development activities
2. Streamline resource requests and allocation process
3. Increase accessibility of APNIC meetings and policy processes
4. Represent the needs of the ISP community to governments and regulators
5. Expand training activities in scope, geographical coverage and online options.
6. Improve the APNIC website
7. Support ISP education in the AP region
8. Deploy more DNS root servers in the Asia Pacific region
9. Resource certification to support better routing security
10. Expand external communication and outreach activities

Average ratings by Member category



Average Ratings by Member duration



APNIC surveys

- For more information

  http://www.apnic.net/survey

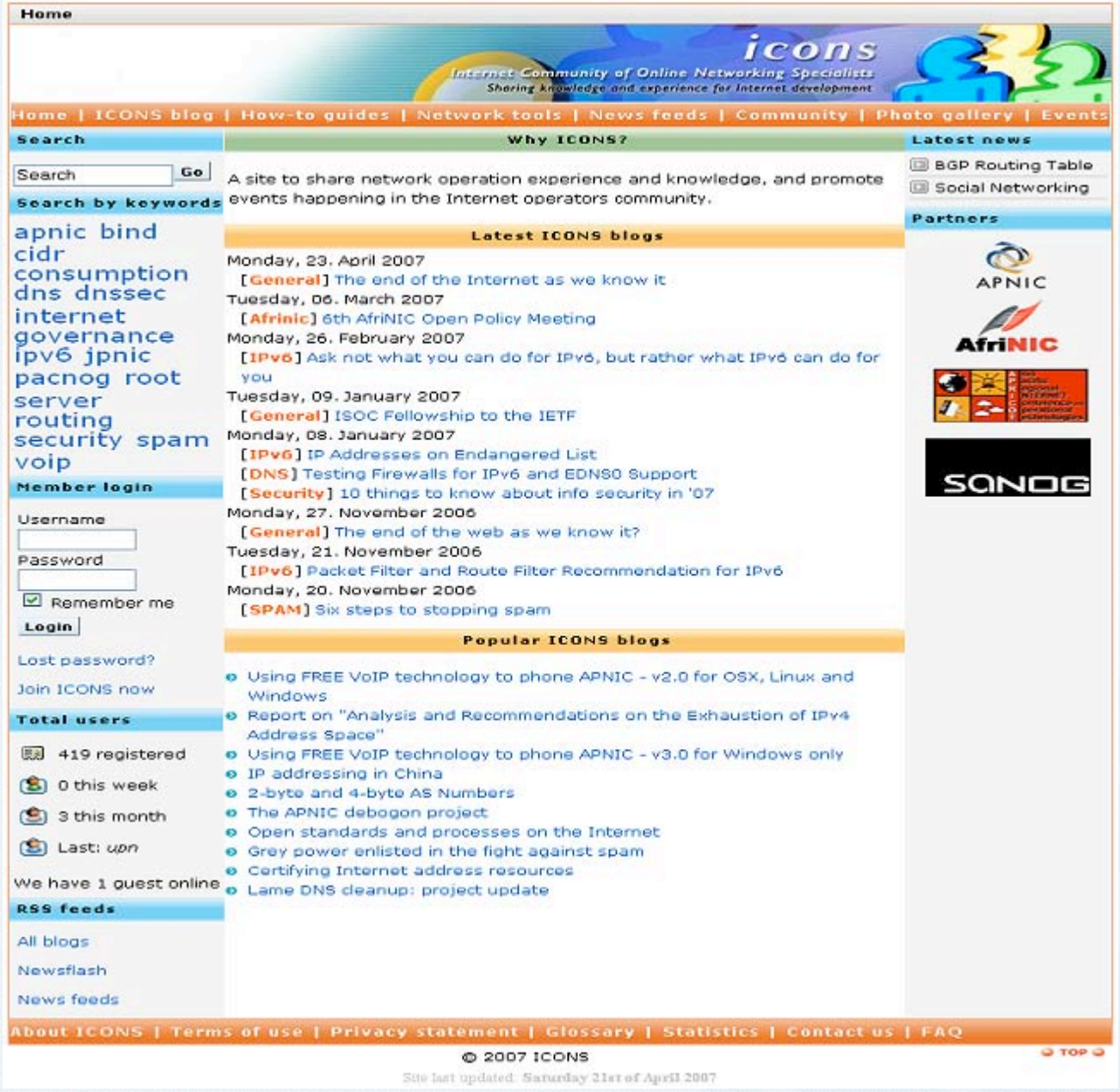
Other developments…

Other developments

- Resource certification R&D
- MyAPNIC
- Public statistics (O3)
- ICONS
- ARMS
- Content Management System
- Human Resources Information System

- … and much much more

http://icons.afrinic.net



APNIC meetings

- APNIC 24, SANOG 10
  - New Delhi, India
  - 29 August - 7 September 2007

- APNIC 25, APRICOT 2008
  - Taipei, Taiwan
  - 25 - 29 February 2008

- All welcome!!!

http://www.apnic.net/meetings

APNIC

eco APNIC

Working sustainably

Want to know more? Please visit:

www.apnic.net/ecoapnic

This poster is printed on SINAR MAS recycled paper.

Asia Pacific Network Information Centre

ecoAPNIC…

- A staff-driven project aimed at reducing the "ecological footprint" of APNIC operations
  - Recycling
  - Paper reduction

  - Reduce energy consumption and waste
  - Look at transportation and travel

  - Monitoring and reporting
  - http://www.apnic.net/ecoapnic

Thank You

This presentation brought to you by ecoAPNIC, using 100% recycled electrons.

ecoAPNIC