23 February 2003

Paul Wilson
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Dear Paul,

2004 looks to be a year of change for BIND and ISC. At the beginning of the year we became Internet Systems Consortium instead of Internet Software Consortium. As our press release said, the name change was made because ISC's focus has grown beyond 'just' software. That does not mean that software is not a primary focus. It is. As you'll read about in the first edition of the newsletter, BIND 9.3 will be available soon and have many new features. We're looking forward to hearing from each of you.

Our website is new. If you have visited the site, you may have noticed something else, the introduction of the ISC Software Guild. The Guild is a framework that allows us to offer multiple forums under a single umbrella. The BIND Forum continues with significant changes designed to benefit the members. A DHCP Forum will be added later this year.

Forum Membership fees and donations continue to fund the ongoing maintenance and further development of BIND. That is a significant benefit to the entire community. Different levels of membership have been created to meet the varying needs of the members. ISC is working to add value to this ongoing program. Specifically, Forum members will now also have access to forum style mailing list, training event, binaries and even 3rd line support depending on the level of participation.

Based upon your participation level last year, APNIC will be placed in the Sponsor category. The new membership levels and benefit descriptions are included for your convenience. You can also view them at: http://www.isc.org/sw/guild/membership.php. No change in agreement or membership fee for existing members will be implemented until October 1, 2004. Renewals after that time will follow the new program guidelines. Your fee will remain unchanged. Attached is a copy of the revised BIND Forum agreement for your review. Please contact me with any questions or comments about changes to the BIND Forum.

Thank you for your continued support!

Sincerely,

Joao Damas
BIND Forum Programme Manager

<u>**Membership levels and Benefits**</u>

Forum members choose the level of participation best suited to their business goals from multiple membership categories. The categories and related benefits are described below.

- **Individual Direct notification of patches.** Via email, notifications will be sent out as soon as patches become available with direct link for download.
- **Invitation to BIND Developers Meeting.** Annual meeting for all BIND Forum members to discuss BIND roadmap and other topical issues. These meetings will generally be held in conjunction with a more general industry meeting. Travel expenses are the responsibility of the member.
- **Periodic Newsletter.** Newsletter focus will include BIND version status updates, protocol updates and other news.
- **Forum style mailing list.** All members are invited to participate in open discussion of BIND related issues and questions. ISC staff will participate to address questions and provide tips. Direct email to ISC staff for specific questions containing confidential information.
- **Binaries distribution.** Binary version of BIND will be made available for Windows and a limited set of UNIX platforms.
- **Priority bug fixes.** Bug reports submitted by Forum members will be addressed in advance of other bug reports, excluding security vulnerabilities.
- **Early security vulnerability Bulletins.** Based upon membership levels, BIND Forum members will receive notification of known BIND security vulnerabilities up to 10 days prior to the release of such information through CERT. This information is released under NDA and requires a PGP key.
- **Read only access to the BIND CVS repository.** CVS access is available via SSH or CVSweb to BIND Forum members based upon membership level.
- **Training events.** BIND FORUM members have access periodic training event sponsored by ISC. Topics include implementation and upgrade tips, debugging tactics and special interest topics such as integration, protocol changes and DNS SEC. Training events will be held in conjunction with Forum meeting or other industry conferences. Travel expenses are the responsibility of the member. These events may also be open to the public for a fee based upon space availability.
- **3rd line support.** ISC engineers will address questions posed by BIND FORUM members dealing with complex problems or integration issues. This benefit is limited to OEM and Patron level members. A certification process is being defined to ensure ISC is providing 3rd line support and not general help desk questions.
- **Access to pre-release version of BIND software during final testing.** Access to BIND software will be provided to OEM and Patron members during final testing prior to general public availability. Security patches and general bug releases are excluded from the early release program.
- **Feature priority planning.** All members are invited to attend the BIND Developers Forum meeting. Further discussion and prioritization of proposed features will be continued at this meeting. Much of the discussion will focus on implementation issues and compatibility.
- **Discounted custom development fees**. ISC currently does custom code development. Forum members will be offered a discounted rate for special project assuming subsequent contribution to open source distribution.

Membership Participation Levels

	OEM	Patron	Sponsor	Supporter	Individual	Worker**	User**
Individual Direct Notification of patches	✓	✓	✓	✓	✓		
Invitation to BIND Developer Meeting	✓	✓	✓	✓	✓		
Periodic Newsletter	✓	✓	✓	✓	✓	✓	✓
Forum style mailing list and direct email with ISC staff (workers and users on their specific lists only)	✓	✓	✓	✓	✓	✓	✓
Binaries	✓	✓	✓	✓			
Priority bug fixes	✓	✓	✓				
Early Security vulnerability Bulletins	✓	✓	✓				
Read Only Access to BIND CVS	✓	✓	✓	✓	✓		
Training event	✓	✓					
Pre-release version of product for testing	✓	✓				✓	
3rd line support	✓	✓					
Feature Priority planning	✓						
Discounted Development fees	✓						

**No charge memberships