

## **APNIC Survey 2014**

### **Appendix III: Comments From Open ended Questions**

**A.2. What type of organization do you work for? Other, please state:**

Are you an APNIC account holder?	A.2. What type of organization do you work for? Other, please state:	Economy
Yes	Cloud	AUSTRALIA
No	Currently full time Uni student	AUSTRALIA
Yes	Education	AUSTRALIA
Yes	Energy Specialist organisation	AUSTRALIA
Yes	Web Services Provider	AUSTRALIA
Yes	Membership	AUSTRALIA
Yes	Television Broadcaster	AUSTRALIA
Yes	Cloud\Hosting Provider	AUSTRALIA
No	Multinational Garments Organization	BANGLADESH
Yes	Research and Education Network	BANGLADESH
No	I work for Media	BANGLADESH
Yes	UNICEF	BANGLADESH
No	Software Vendor for Financial Institute and Telecommunication Service Provider	BANGLADESH
Yes	Transit Provider	BANGLADESH
Yes	hardware vendor, IT services	BANGLADESH
Yes	IPLC/IP Transit/Internet Service Provider	BANGLADESH
No	International NGO	FIJI
Yes	Gaming	HONG KONG SPECIAL ADMINISTRATIVE REGION OF CHINA
No	Student Researcher	INDIA
No	Paper Industry	INDIA
No	hotel	INDIA
No	student	INDIA
Yes	Managed hosting service provider	INDIA
Yes	E-commerce & Mailing solution	INDIA
No	Student	INDIA
Yes	IAAS provider	INDIA
Yes	Business School	INDIA
Yes	IXP	INDONESIA
No	Content Provider	INDONESIA
No	service center computer store	INDONESIA
No	Internet Exchange Provider	JAPAN
Yes	Internet Registry	JAPAN
Yes	Contents Service Provider	JAPAN
No	ccTLD	MALAYSIA
Yes	Network Provider	MALAYSIA
Yes	Hosting Provider & Network Service Provider	MALAYSIA
Yes	Hosting Service Provider	MALAYSIA
No	Independant IT consultant	NETHERLANDS
Yes	Hosting Provider	NEW ZEALAND
Yes	IT services/development and hosted services provider	NEW ZEALAND

Yes	telco/ISP	PHILIPPINES
No	Home experience, personal, experimental	PHILIPPINES
Yes	CaTV & Internet Service Provider	PHILIPPINES
Yes	Loyalty Company	PHILIPPINES
No	Electronics	SINGAPORE
No	student	SINGAPORE
No	student	SINGAPORE
No	student of republic poly	SINGAPORE
Yes	Global Distribution Services	SINGAPORE
Yes	Internet infrastructure organisation	SWEDEN
Yes	IP-delivered Video Ad Platform developer, content provider	SWEDEN
Yes	IP Broker	UNITED STATES
Yes	IP address broker	UNITED STATES
Yes	Advertising technology	UNITED STATES
No	unemployed	UNITED STATES

**A.6. Thinking of your use of APNIC services, how would you rate APNIC’s service delivery and quality on the following services? Please add any additional comments on these or other APNIC services.**

Are you an APNIC account holder?	A.6. Thinking of your use of APNIC services, how would you rate APNIC’s service delivery and quality on the following services? Please add any additional comments on these or other APNIC services.	Economy
Yes	Simply Tell You, We used RIPE.NET as well, APNIC support is 1000% better than them. :)	AFGHANISTAN
Yes	"It's all good 'Mate" ;)	AUSTRALIA
Yes	Application process was smooth and staff were very helpful and friendly.	AUSTRALIA
Yes	I have several old aunic address spaces that I've given up trying to transfer. It's just too hard, which is a shame given their scarceness.	AUSTRALIA
Yes	In this year I will use many of the available service that we didn't use till now	AUSTRALIA
Yes	No other comments	AUSTRALIA
Yes	over all the service is great with great people but you are let down by a technology platform that is years overdue for a significant overhaul and useability is terrible.	AUSTRALIA
Yes	This is my first year of membership, so I can't provide detailed critique.	AUSTRALIA
Yes	Thoroughly impressed with the service I've received with all APNIC support staff and specialists.	AUSTRALIA
Yes	A 'copy from' feature for editing similar objects in 'whois' database would make it more convenient.	BANGLADESH
Yes	APNIC Should do more and more program in South East Asia.	BANGLADESH
Yes	For conference, tried to register from BDNOG but apnic account name does not recognized by them, for this apnic may update the member list periodically to local partners/organizer. Did not register for the conference and could not participate. Request through mail but no reply.	BANGLADESH
Yes	for new user for IP AND AS application face problem to make decision by user because of lack of guidance generated from the auto system. process would be excellent if less knowledgeable person can do it successfully. then auto system would be highly excellent. other services are excellent.	BANGLADESH
Yes	Give more training seasion on our country	BANGLADESH
Yes	I have recently gotten an APNIC training at bdNOG on "Advanced BGP on IPv4 & IPv6". I learned a lot from their. Thanks a lot APNIC.	BANGLADESH
Yes	I think there should be some free technical documents regarding IPV6, BGP, how to do optimized routing or other latest technical knowledge related etc. Also APNIC member should get some extra benefit than normal member like may be full whois access, contact address or others.	BANGLADESH
Yes	it is good	BANGLADESH
Yes	It is very difficult to pay any bill to you from BD. It would be better if we can send a pay order directly to you by a courier. Please, approve it.	BANGLADESH
Yes	its been great having a trusted friend like APNIC in this arena.	BANGLADESH
Yes	My Apnic portal should be more interactive. It is not user friendly. Please design the user experience with the help of some Social Media Designer (please don't take idea from some Network guy).	BANGLADESH

Yes	Need some Guideline information with example for the members (technical resource management, RPKI, Certificate installation, IP/ASN request, maintainer, etc.)	BANGLADESH
Yes	over all very good	BANGLADESH
Yes	We don't know about RPK services	BANGLADESH
Yes	It would be awesome if APNIC Helpdesk can response faster.	CAMBODIA
Yes	No Comment	CAMBODIA
Yes	Provide more training event	CAMBODIA
Yes	APNIC training	CHINA
Yes	Hope IPV4 address distribution	CHINA
Yes	I often check the information on the website.	CHINA
Yes	Multi-language support	CHINA
Yes	nothing	CHINA
Yes	Your payment page will be 505 error	CHINA
Yes	APNIC Worksops need more practices	EAST TIMOR
Yes	APNIC Conferences and events we have got very limited invites or oportunities.	INDIA
Yes	Billing services must improve. Especially relating to documents required by tax authorities.	INDIA
Yes	Excellent support	INDIA
Yes	It would be great if the membership fee can be taken in US\$	INDIA
Yes	Please provide telephonic support to INDIA. It would be better for communication Locally.	INDIA
Yes	We have IP address allocation from APNIC	INDIA
Yes	what is APNIC regional meeting?	INDIA
Yes	Would be great if you provide DNS gateways for your customers because advertising APNIC towards ISP is chargeable and some huge commercials involved in it.	INDIA
Yes	well inform related topics that needed by netizen.	INDONESIA
Yes	Membership fee is very expensive	JAPAN
Yes	Billing expiry date for payment in 30-days would be too short as the process of the payment could take over 1 month for payment to be ready.	MALAYSIA
Yes	no comment.	MALAYSIA
Yes	servicies provided by APNIC are quality and it meets my satisfaction on a timely manner..	MICRONESIA, FEDERATED STATES OF
Yes	Focus group meeting hosted in Yangon in April, 2014 was a very good meeting.	MYANMAR
Yes	Live Apnic Helpdesk support should be available 24/7	NEPAL
Yes	We are having issues with APNIC who is database. Every time we have updated our information it always display the old information only.	NEPAL
Yes	I've found the resource allocation process very quick and staff very helpful. Support desk are great to deal with and I rate them highly.	NEW ZEALAND
Yes	We struggle with a few features, but as they are minor we have never pursued	NEW ZEALAND
Yes	we have old 14 years relationship with APNIC and much satisfied with their support.	PAKISTAN
Yes	I would like to ask if you can provide a much easier querying interface specially for non-tech user. Modt of our clients sometimes wants to check thier ip address but having a hard time using the	PHILIPPINES

	query interface. Example. query an ip address and whom it belongs.	
Yes	myapnic website is confusing to use	PHILIPPINES
Yes	n/a	PHILIPPINES
Yes	The MyAPNIC website is kind of not so easy to use.	PHILIPPINES
Yes	The website is not easy to use.	PHILIPPINES
Yes	better geolocation services	SINGAPORE
Yes	Somtime , Helpdesk support late response.	THAILAND
Yes	On performance, I rated quality high because it is. Value got a much lower (Neutral) rating not because of the quality, but because the prices are extraordinarily high, especially when compared with ALL other RIRs and the price formulation is bizarrely and unnecessarily complex and not tied to what actually costs APNIC in delivering registration services.	UNITED STATES

**A.7. Over the past two years, would you say that APNIC's service delivery and service quality to your organization has? Why do you say so?**

Are you an APNIC account holder?	A.7. Over the past two years, would you say that APNIC's service delivery and service quality to your organization has? Why do you say so?	Economy
Yes	Always excellent IMHO.	AUSTRALIA
Yes	Appear to be more customer focused.	AUSTRALIA
Yes	Don't user the full complement of services of APNIC.	AUSTRALIA
Yes	General Comment	AUSTRALIA
Yes	Have not been with APNIC long enough to detwrmine	AUSTRALIA
Yes	Haven't used for more than 2 years	AUSTRALIA
Yes	I do not need to deal much with apnic on a daily basis, to me, its the same as it was 15+ years ago when apnic first moved to Australia...	AUSTRALIA
Yes	I have had no issues or need to use the site recently	AUSTRALIA
Yes	I have noticed no change.	AUSTRALIA
Yes	I have requested an IP allocation for streeterpc.com more than two months ago and still have not had a reply.	AUSTRALIA
Yes	I only remember APNICs service as being exceptional. Any issues I have has attended to and resolve in a timely manner.	AUSTRALIA
Yes	Increased communication from APNIC is nice. However no change in how we interact with APNIC services.	AUSTRALIA
Yes	More contact from Apnic with explanation of the whole service offer. Many of these communication helped our business in planning for future customer services	AUSTRALIA
Yes	Not a core or essential service to my business apart from IP allocations and rDNS	AUSTRALIA
Yes	Perhaps we've not used the service enough to have really formed an opinion about this	AUSTRALIA
Yes	rDNS and route object modification time has improved	AUSTRALIA
Yes	there hasn't been any standout difference	AUSTRALIA
Yes	This is my first year.	AUSTRALIA
Yes	We have interacted with APNIC & our IPv4/v6 allocations much more in the past year, as part of an internal audit.	AUSTRALIA
Yes	actually the service which i want. i got very positive response from apnic and 2nd time i dont need that service. so i can not comment on it. but i am satisfy	BANGLADESH
Yes	APNIC helps BdREN many time for any problem we face to manage our account, IP resources & ASN	BANGLADESH
Yes	APNIC IP block help us to use BGP Traffic Engineering , which makes our business grown a lot over the years	BANGLADESH
Yes	APNIC service delivery has been improved since we can see their commitment in all sort of services delivery now.	BANGLADESH
Yes	Because Apnic data base and who is information helps me to keep the records efficiently. Apnic conference and e-learning helps me to learn a lot about service provider networking.	BANGLADESH
Yes	Because of APNIC's role in the formation of BDNOG and cooperation with it and other similar organizations, Conferences, Workshops, Tutorials, Trainings etc., in our region.	BANGLADESH
Yes	Because we recently request for an additional ASN for our IT uses	BANGLADESH

	purpose throughout the country & APNIC help us very much.	
Yes	due to prompt response, better communication etc.	BANGLADESH
Yes	Get the help very quickly	BANGLADESH
Yes	Help desk support is an excellent initiatives and we are really getting all the answer very fast.	BANGLADESH
Yes	I am highly glad and satisfied with helpdesk team. they are simply like close friends. I wish all success of the team members.	BANGLADESH
Yes	Looking forward for much better	BANGLADESH
Yes	new member.	BANGLADESH
Yes	Our company didn't have own IP. We took IPs from IGW provider along with the bandwidth. Now we have our own IP, we can switch better IGW and take multiple redundant connections. Our customers are quite happy now.	BANGLADESH
Yes	Using APNIC's service, routing improved significantly.	BANGLADESH
Yes	yes it has improved	BANGLADESH
Yes	helped every aspect of going into new technologies.	BHUTAN
Yes	1. IPV6 deployment strategies learned during APNIC event made ease on the depleting IPV4 addresses.	BHUTAN
Yes	no value for our membership	BRUNEI DARUSSALAM
Yes	Good at sharing the knowledge related to Networking	CAMBODIA
Yes	Like to say this	CAMBODIA
Yes	because really remained the same !	CHINA
Yes	because we have find that the function is better .	CHINA
Yes	i dont know	CHINA
Yes	My query is more IPv4 addresses.	CHINA
Yes	The efficiency better!	CHINA
Yes	we feeling !	CHINA
Yes	By providing of theses services from APNIC such as IP and AS Numbers is enlarging the capacity of internet in our organization to all the customers.	EAST TIMOR
Yes	Have not really use that much..	FIJI
Yes	I have not had much dealings, but for the brief period that I have been in touch, I have not seen any issues.	FIJI
Yes	I only joined in the last two years.	FIJI
Yes	Excellent service	INDIA
Yes	I didnot have much issues, nor contacted APNIC very less	INDIA
Yes	It was excellent even two years before.	INDIA
Yes	Right NOW We are Member of IRINN but in past we ahev use yourservice and also member on that time and we are appreciate by your supprt and services.But also now running days we also appreciate by your service regarding Route object entry.	INDIA
Yes	Services were always good	INDIA
Yes	surveys and feedbacks have proven that.	INDIA
Yes	The instant/quick support from APNIC has helped to win many of our customer confidences..especially when we wanted to proceed with IPV6 the support what we received was excellent.	INDIA



Yes	Things are going business as usual	INDIA
Yes	transformation of internet resource from IPv4 to IPv6 is transparent	INDONESIA
Yes	APNIC has a unique approach and offer the best solution. As a result increase efficiency and productivity!	MALAYSIA
Yes	I consults the other member related to the registration or change in ip information because of he will provide more advice than help desk.	MALAYSIA
Yes	Over the years APNIC provided excellent service & support to members.	MALAYSIA
Yes	Willing to accommodate emergency request and respond in a quick manner	MALAYSIA
Yes	We have more public IPS now	MALDIVES
Yes	creating and account with APNIC and be able to troubleshoot on the who is database with IP address as well as other services is an asset I must say..	MICRONESIA, FEDERATED STATES OF
Yes	Additional IPv4 assignment and Focus group meeting	MYANMAR
Yes	APNIC Helpdesk support is doing great job.	NEPAL
Yes	As an ISP we are happy to use our own IP resources and also we get information about many latest events . We are partner to contribute for future policies that reflects the improvement of the resource allocation management and utilization.	NEPAL
Yes	Technically and in terms of resources we have not felt any significant changes on APNIC services. but we are more or less satisfied with APNICS resources and service delivery.	NEPAL
Yes	When you approach the top, getting better is harder !	NEW CALEDONIA
Yes	Consistently great	NEW ZEALAND
Yes	Good fast service each time	NEW ZEALAND
Yes	Have really only required standard services - not pushing the envelope.	NEW ZEALAND
Yes	Haven't had much need to do a lot with APNIC. Just trucks along	NEW ZEALAND
Yes	It seems turnaround for jobs is much quicker.	NEW ZEALAND
Yes	The web UIs for various management tasks have been steadily but usefully improving. Thank you.	NEW ZEALAND
Yes	We continue to not have problems :)	NEW ZEALAND
Yes	Although as an organization, we have been members for a lot of years now, It was only this year that I am personally involved in managing our APNIC account.	NIUE
Yes	More information	NORWAY
Yes	I have never experienced any issues with APNIC Services.	PAKISTAN
Yes	its improved	PAKISTAN
Yes	nothing unusual or extraordinary that is different to what we were getting before.I would suggest further interaction on end user level to understand on ground challenges and share APNIC experiences elsewhere to mitigate those	PAKISTAN
Yes	The request we made was attended immediately and got response from it	PAPUA NEW GUINEA
Yes	training has been hosted in my country. which was very good as my employer was not able to send me overseas training..	PAPUA NEW GUINEA
Yes	batch resource update became available online	PHILIPPINES

Yes	client access certificate plus username password greatly increases confidence that my account will not be hacked.	PHILIPPINES
Yes	I got more training invites and helpdesk responds quickly.	PHILIPPINES
Yes	na	PHILIPPINES
Yes	Online forms and manageability of resources in myapnic is a good addition to the service.	PHILIPPINES
Yes	Service quality is very good every year	PHILIPPINES
Yes	So far, its doing great for billing and resource allocation. I hope also someday you can improve more on conference and workshops. create more events specially here in the Philippines.	PHILIPPINES
Yes	The helpdesk support is still responsive and easy to communicate with.	PHILIPPINES
Yes	We can get answers from them easily.	PHILIPPINES
Yes	We were able to attend trainings on site and online.	PHILIPPINES
Yes	Best APNIC eExperience that provide best result and information dealing with IPv4 & Ipv6 and some Online Training they have for the customer like us	SINGAPORE
Yes	Good Response and Feedback	SINGAPORE
Yes	I never had a real problem and still don't.	THAILAND
Yes	Since I've seen many updated tools, information etc. from APNIC	THAILAND
Yes	MyAPNIC improves a lot now which allow us to manage our resources effeciently without relaying on e-mails all the time.	TONGA
Yes	We only joined APNIC early 2014.	UNITED KINGDOM
Yes	Faster response time when using the help desk and better knowledge articles.	UNITED STATES
Yes	It's always been good	UNITED STATES
Yes	The service level has remained consistently very high.	UNITED STATES

**A.8. What priority should APNIC place on the following activities in future? Please add any additional comments.**

Are you an APNIC account holder?	A.8. What priority should APNIC place on the following activities in future? Please add any additional comments.	Economy
Yes	Online training time is different with our local time	AFGHANISTAN
Yes	no	AMERICAN SAMOA
Yes	*run APNIC as a *COMPANY* not the policy or the industry.	AUSTRALIA
Yes	APNIC's contributions to the development and management of Internet resources in the region is essential but they do it very well. Social contribution is significant.	AUSTRALIA
Yes	Prepering for change must be the highest priority.	AUSTRALIA
Yes	Reclaiming unused address space from people who cannot possibly require such space, Cough. Bytecard Pty. Ltd & Velocity Internet. They have 10 or so /24 that they are using 1-2 IP.	AUSTRALIA
Yes	Would love more RPKI and IPv6 deployment conferences/training	AUSTRALIA
Yes	Membership statistics need further development	BANGLADESH
Yes	There should be direct intersection with the members regarding training, uses of resources, suggestions and instant support to valued members.	BANGLADESH
Yes	We need more root servers in our country.	BANGLADESH
Yes	we need more NOGs in this region and coordination between them.	BHUTAN
Yes	Conference	CAMBODIA
Yes	IP address management is important.	CHINA
Yes	no	CHINA
Yes	Those are in high priority is very useful for APNIC to improve in the future	EAST TIMOR
Yes	- More awareness of IPV4 to IPV6 migration and what points to consider when starting this process off. - Suggest for IXP's in Pacific islands for faster access to local public prefixes provided when there are more than 1 ISP .e.g. Fiji	FIJI
Yes	not many root servers in this region. need more.	INDIA
Yes	Should be more active in IPv4 transfer. Should have a policy to surrender the IP back to APNIC only instead of transferring to other party through Brokers. IP transferring through broker become a business and huge revenue loss for buyer.	INDIA
Yes	part of NIR has no develop well as expected by public on their country	INDONESIA
Yes	Conference/ Training related to DNSSEC for IT grooming country Nepal.	NEPAL
Yes	Geoff is doing a great job, He has to be able to keep the pace !	NEW CALEDONIA
Yes	The question about working with groups outside needs split in two: a) technical, NOGs etc - high priority b) governments, other "governance" - much lower priority	NEW ZEALAND
Yes	Training in IPv6 stuff especially	NEW ZEALAND
Yes	top priority	PAKISTAN
Yes	Training and Services should be prioritize to provide awareness. Example IPV6 awareness	PHILIPPINES

Yes	I am not sure to what extent Reverse DNS means hosted Reverse Zones vs. basic delegation of Reverse Zones for allocated resources. In the former case (hosted) I would make that very low priority. In the latter case (basic delegation), I would consider that part of APNICs vital core mission as a resource registry.	UNITED STATES
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**A.9. APNIC aims to strengthen relationships with other organizations which can help APNIC carry out its vision and mission. On which groups do you believe APNIC should focus its efforts? Please add any additional comments.**

Are you an APNIC account holder?	A.9. APNIC aims to strengthen relationships with other organizations which can help APNIC carry out its vision and mission. On which groups do you believe APNIC should focus its efforts? Please add any additional comments.	Economy
Yes	APNIC not have any communication with Universities in Afghanistan	AFGHANISTAN
Yes	no	AMERICAN SAMOA
Yes	Facilitating trust on the Net demands that "evildoers" be caught. Making the Net LE friendly has to be a priority if that is to be achieved.	AUSTRALIA
Yes	I really don't understand what APNIC does. We just use APNIC to register our internet connection, but for everything else we liaise directly with AARNet.	AUSTRALIA
Yes	APNIC must help and support new network groups in the region.	BANGLADESH
Yes	Direct relationship to members like large banks	BANGLADESH
Yes	I don't know much about APNIC's relationship with Law Enforcement Agencies. The general idea I get is getting involved with various LEAs of various countries/economies will make things complicated for APNIC.	BANGLADESH
Yes	None	BANGLADESH
Yes	OK	BANGLADESH
Yes	strengthen relationships with other organizations will helps APNIC to achieve the goal	BANGLADESH
Yes	ASEAN	CAMBODIA
Yes	Communication.	CHINA
Yes	no	CHINA
Yes	nothing	CHINA
Yes	Very important to strengthen relationship for those selected to enlarge the capacity in organization in term of global technology	EAST TIMOR
Yes	Datacenter and Cloud is one sector which is going to grow and this required high usage of IPv4. Need to study their requirements and also the relationship.	INDIA
Yes	help more NOGs in this region.	INDIA
Yes	Preferable involved in Internet Resource and deployment circumstances rather than non as above mentioned	INDONESIA
Yes	Some focus on NPIX (Nepal Internet Exchange) required	NEPAL
Yes	Benefits of these relationships needs to be defined and a cost attributed.	NEW ZEALAND
Yes	i thinks all are included	PAKISTAN
Yes	If we ignore the governments and LEO long enough they might go away and stop messing with the internet.	SWEDEN
Yes	These are the priorities I give to strengthening relationships. I give much higher priority to preventing them from doing harm in the case of (e.g. International Government-Led, Law Enforcement, and Governments).	UNITED STATES

**A.10. On which topics do you believe APNIC should focus on its relationships with these various stakeholders? If you have other suggestions, please list them here.**

Are you an APNIC account holder?	A.10. On which topics do you believe APNIC should focus on its relationships with these various stakeholders? If you have other suggestions, please list them here.	Economy
Yes	I am Marking base on Afghanistan relationship.	AFGHANISTAN
Yes	Apnic has enough policy, dont , please dont make up any more, its a nigtmare as it is, and only ever seems to get worse every year !	AUSTRALIA
Yes	Help in the fight against LEAs and governments.... to support net neutrality and an open, free (as in speech, not beer) internet.	AUSTRALIA
Yes	Just publicly shame any ICT vendor shipping equipment or software which isn't ipv6 enabled.	AUSTRALIA
Yes	I do not see any value for our membership fees.	BANGLADESH
Yes	None	BANGLADESH
Yes	We believe participation of various stakeholders will enrich this sector	BANGLADESH
Yes	Internet stability and security	CAMBODIA
Yes	we need an NIR too.	CAMBODIA
Yes	Meeting & training.	CHINA
Yes	no	CHINA
Yes	nothing	CHINA
Yes	Internet Security is one sector where more energy need to spent. Users struggling because of DoS attacks. APNIC should come with strong recommendations to customers and also should have mandatory security instructions should give to customer before providing the IPs. There should be a audit team from APNIC to monitor the traffic and alert the customers.	INDIA
Yes	NA	INDIA
Yes	none	INDONESIA
Yes	all topics should be	PAKISTAN
Yes	Peering and Value of Local Internet Exchanges	PHILIPPINES
Yes	IPv6 will not happen due to the RIR's moaning or talking about it, it will happen when there is a business case to widely deploy it. Until it's economically viable it won't happen except in the few cases where implementing engineers do it anyway.	SWEDEN

**A.11. The APNIC Secretariat reports its activities in a number of ways – via the website, at APNIC Member Meetings, through the Annual Report, EC Meeting Minutes and via announcements / mailing lists / social media. How satisfied are you with the content of the APNIC Secretariat’s reporting in the following areas? Please add any additional comments.**

Are you an APNIC account holder?	A.11. The APNIC Secretariat reports its activities in a number of ways – via the website, at APNIC Member Meetings, through the Annual Report, EC Meeting Minutes and via announcements / mailing lists / social media. How satisfied are you with the content of the APNIC Secretariat’s reporting in the following areas? Please add any additional comments.	Economy
Yes	Do not read these reports.	AUSTRALIA
Yes	have not paid attention to reporting, but i will make an effort to do so in the future	AUSTRALIA
Yes	I rarely ever bothered to read/digest the report... really, in 15+ years as a member. The report of god for APNIC, but rely only shows what apnic does with our VERY EXPENSIVE MEMBERSHIP by comparrison of funds !	AUSTRALIA
Yes	We have only just got a membership from Apnic so we have not had any exposure on this yet	AUSTRALIA
Yes	Working in Perth, we have little visibility of APNIC, and there is little warrant for travelling east to participate in APNIC activities.	AUSTRALIA
Yes	You should ask, "Have you read the report?" first.	AUSTRALIA
Yes	Proactive response is expected from apnic In case of resource utilization and other maintenance	BANGLADESH
Yes	We expect more attention on membership service & development	BANGLADESH
Yes	APNIC Conferences	CAMBODIA
Yes	no	CHINA
Yes	nothing	CHINA
Yes	Scalability and openness.	CHINA
Yes	It is very useful resources and helpful from APNIC	EAST TIMOR
Yes	did not receive such report or haven't seen in past 2 years, so no comments.	HONG KONG SPECIAL ADMINISTRATIVE REGION OF CHINA
Yes	NA	INDIA
Yes	this is complexities matter, RIR can not do all the things.	INDONESIA
Yes	every country as a representative in APNIC, so; learning from these good reps is an asset..	MICRONESIA, FEDERATED STATES OF
Yes	Haven't had a lot of spare time to go into much of this in detail, so my answer is neutral	NEW ZEALAND
Yes	very much satisfied	PAKISTAN

**A.13. To ensure Members have enough opportunities to contribute views to inform APNIC activities, which additional initiatives would you support from the list below. If you have other suggestions, please list them here.**

Are you an APNIC account holder?	A.13. To ensure Members have enough opportunities to contribute views to inform APNIC activities, which additional initiatives would you support from the list below? If you have other suggestions, please list them here.	Economy
Yes	Awareness needed to organization about APNIC services and policy in Afghanistan.	AFGHANISTAN
Yes	It's a fast-moving industry and things can change quickly. 12mth intervals on surveys may be too long.	AUSTRALIA
Yes	Please, no more SIG's, to paying members it just comes of as a junket for those elected and time wasting exercise...	AUSTRALIA
Yes	Create a blog like blog.apnic.net where each individual can register mentioning APNIC membership number or as a individual can register. And every member can create a topic for discussion...	BANGLADESH
Yes	Because fewer opportunities for meetings and training, surveys way better.	CHINA
Yes	no	CHINA
Yes	nothing	CHINA
Yes	I have feel you're doing enough already and the QoS is pretty high	INDIA
Yes	NA	INDIA
Yes	Require Call facility to APNIC member can call to your support and discuss the problems and get it resolve on same call	INDIA
Yes	security fokus is important - scientifically.	INDONESIA
Yes	process to reach EC only no secretariat staff including Director General.	LAO PEOPLE'S DEMOCRATIC REPUBLIC
Yes	Possibly have the survey once a year and not every 2 years.	NEW ZEALAND
Yes	all is working f9.	PAKISTAN



**A.15. If you have provided input to APNIC, do you feel that it has influenced decisions on APNIC operations, services and strategy? Please add any additional comments.**

Are you an APNIC account holder?	A.15. If you have provided input to APNIC, do you feel that it has influenced decisions on APNIC operations, services and strategy? Please add any additional comments.	Economy
Yes	APNIC EC already has a firm understanding of their perceived role and that of APNIC itself with considerable historical context. This appears to inhibit attempts to influence decisions either negatively or positively. This is both a good and bad thing.	AUSTRALIA
Yes	it has taken 15+ years as a memeber to see that my input adn commenst to policy seems to be ignored, as I feel apnic is more about politiucs/policy/procedures than it is about performing its actual dutes as a NIC.	AUSTRALIA
Yes	Its time APNIC have a new Asia DG and an office in the Asia.	BHUTAN
Yes	being a monopoly, APNIC management got indefinite freedom to do what ever they like. This has to stop before a public confrontation happens.	CAMBODIA
Yes	I register IP address quickly.	CHINA
Yes	making decision when realizing any events/conference in any places.	EAST TIMOR
Yes	Generally, I have noticed that you are listening & fast acting to feedback	INDIA
Yes	NA	INDIA
Yes	information by facts followed by real action	INDONESIA
Yes	To a certain extent, not all.	JAPAN
Yes	yes but only sometimes	NEW ZEALAND
Yes	yes it should be	PAKISTAN

**A.17. How would you assess APNIC’s Training services? Please add any additional comments on APNIC training services.**

Are you an APNIC account holder?	A.17. How would you assess APNIC’s Training services? Please add any additional comments on APNIC training services.	Economy
Yes	not used.Training? really? Training is what RTO's are for, Apnic is supposed to be a NIC, not an RTO. my wasted membership dollars that I would rather see you do something else with, or reduce membership fees accordingly and more fairly.	AUSTRALIA
Yes	I didn't attend any training before.	BANGLADESH
Yes	we need more trainings and new topics.	BANGLADESH
Yes	no fees for members	BRUNEI DARUSSALAM
Yes	local language	CHINA
Yes	Training for better jobs.	CHINA
Yes	invitation to the customers should be sort geographically. For example. A participant cannot to to Singapore from India for a training. also if it is in India, no one will go from Bangalore to Delhi for training. So depends upon the density of customer, the training should also conduct in cities too.	INDIA
Yes	NA	INDIA
Yes	no fees for members.	INDIA
Yes	time set is a bit too early for our time zone (GMT+5:30	INDIA
Yes	APNIC' certificate/certification is valuable asset	INDONESIA
Yes	No fees for members.	LAO PEOPLE'S DEMOCRATIC REPUBLIC
Yes	This training was attended / conducted 2 years ago.	MALAYSIA
Yes	No training arranged in Maldives	MALDIVES
Yes	APNIC training needs to be tied to changes in the registry database structure. If the interface was more straightforward then training on how to use it wouldn't be needed nearly as much. Then training could focus on relevant technical topics such as RPKI, Reverse DNS and DNSSEC, IPv6 i.e. how to use the technologies rather than how to apply for resources	NEW ZEALAND
Yes	ask me again in 6 months - intend to delve into APNIC training in this period...	NEW ZEALAND
Yes	Would like to use them, and get my team members along. But getting support from our management has been tricky.	NEW ZEALAND
Yes	satisfied	PAKISTAN
Yes	Because of the cost of living in my country, Thailand is low if compare with developed countries. APNIC training course price is nearly the salary of new engineer in Thailand.	THAILAND
Yes	They do seem to be hard to compete with on a commercial basis.	UNITED STATES

**A.18. How would you assess APNIC’s Policy Development Process for developing Internet Number Resource management policy? Please add any additional comments on APNIC's policy development process.**

Are you an APNIC account holder?	A.18. How would you assess APNIC’s Policy Development Process for developing Internet Number Resource management policy? Please add any additional comments on APNIC's policy development process.	Economy
Yes	The process is, like q15, not easy to break into as an outsider.	AUSTRALIA
Yes	APNIC office in ASIA.	BRUNEI DARUSSALAM
Yes	I use less.	CHINA
Yes	nothing	CHINA
Yes	NA	INDIA
Yes	1996-2014 in-depth understandably	INDONESIA
Yes	people from outside the region dominates the discussion and creates language barrier for us.	LAO PEOPLE'S DEMOCRATIC REPUBLIC
Yes	Needs revised to allow participation by all members not the select few who turn up to meetings of RIPE policy process which decides things online.	NEW ZEALAND
Yes	too few participants	UNITED STATES

**A.19. How do you believe APNIC should use surplus funds if it exceeds its financial reserves target? If you have other suggestions, please list them here.**

Are you an APNIC account holder?	A.19. How do you believe APNIC should use surplus funds if it exceeds its financial reserves target? If you have other suggestions, please list them here.	Economy
Yes	APNIC should be a NFP, and as a <b>**MEMBERSHIP**</b> organisation in an <b>*HONARARY*</b> position with duty of care for te NIC, any excess funds should be returned to members in the following year membership in proporation to their fees paid / ip allocations.	AUSTRALIA
Yes	Engage more directly with Marketing across APAC. Raise the profile of APNIC to the public.	AUSTRALIA
Yes	collaborate with the experts in the region to provide apnic trainings.	BANGLADESH
Yes	cut down business class travels too.	BHUTAN
Yes	Provide community service to the poorest country in APAC, like sponsor the internet infrastructure..	CHINA
Yes	Web-based training approach.	CHINA
Yes	As APNIC is looking towards their Financial and Reserves, similarly they should also see the same for their NIR's. As such it is advised that NIR fees or premium of 190% should be reduced substantially. What I am observing APNIC is unnecessarily increasing their Financial reserves, rather decreasing membership fees and NIR fees.	INDIA
Yes	NA	INDIA
Yes	Spend more money to increase Internet security.	INDIA
Yes	quantitatively need more funds for security-research	INDONESIA
Yes	Invest Internet research activities to develop future Internet technologies.	JAPAN
Yes	Invest in APNIC Labs	NEW CALEDONIA
Yes	I suspect the billing model for membership fees needs to be totally revamped. Basing fees on IPv4 holdings is not going to remain a sustainable way of achieving the required income. I think you need to start looking at membership based on individuals, or groups - regardless of IP address holding, as let's face it, everyone in the world is going to have a v6 /64 minimum sooner or later...	NEW ZEALAND
Yes	Create a seed-fund to start-up infrastructure improvements across the region	PHILIPPINES
Yes	Invest more for R&D function	SINGAPORE
Yes	APNIC should try to bring its fees more in line with the fees of other RIRs.	UNITED STATES
Yes	Invest in IPv4 purchases, sell at cost to members.	UNITED STATES

**A.20. Should services which are developed by APNIC using Member funding (such as RPKI) be made available free of charge to? Please add any additional comments.**

Are you an APNIC account holder?	A.20. Should services which are developed by APNIC using Member funding (such as RPKI) be made available free of charge to? Please add any additional comments.	Economy
Yes	Encouraging the use of PKI is a "public good" and encourages a trustworthy Internet. If you have to pay to be safe, we all lose?	AUSTRALIA
Yes	Former AUNIC members who still have no-cost resources allocated should also have access to the resources - though charges to meet APNIC costs may be levied	AUSTRALIA
Yes	It would depend on the services offered. some should be for members only, others should be for the general public	AUSTRALIA
Yes	Possibly with a fee to to cover maintainance costs	AUSTRALIA
Yes	Least developed countries	CAMBODIA
Yes	Improving database is important.	CHINA
Yes	nothing	CHINA
Yes	NA	INDIA
Yes	meaning: distribution of members fund by the RIR/NIR/LIR related to RPKI	INDONESIA
Yes	... but make it easier to become an APNIC account holder.... there's also economy in scale.	NEW ZEALAND
Yes	Improved services benefits the Internet as a whole, so probably best to do them for everyone in AsiaPac region, where possible.	NEW ZEALAND
Yes	Without wide adoption, RPKI won't gain much traction. Maintaining that a regional participant must be a member in order to use this won't help.	NEW ZEALAND
Yes	Should be Free of charge to promot	PAKISTAN
Yes	I've never rooted for RPKI.	SWEDEN
Yes	It is hard to answer this question generically. I would have different answers for different services, depending on the cost, relationship to a direct allocation/assignment, etc.	UNITED STATES

**A.21. The APNIC EC meets regularly to manage the activities, functions and affairs of APNIC (with minutes available online). How satisfied are you with the transparency of EC meetings and decisions, in each of the areas below? Please add any additional comments.**

Are you an APNIC account holder?	A.21. The APNIC EC meets regularly to manage the activities, functions and affairs of APNIC (with minutes available online). How satisfied are you with the transparency of EC meetings and decisions, in each of the areas below. Please add any additional comments.	Economy
Yes	Could emails be sent to members advising them when new EC minutes are published?	AUSTRALIA
Yes	Dont recall ever seeing	AUSTRALIA
Yes	Appoint new faces on the ec.	BHUTAN
Yes	adamant EC never provide opportunities to others very dominance but not qualified to run EC.	CAMBODIA
Yes	I am not attend EC meetings so far.	CHINA
Yes	nothing	CHINA
Yes	NA	INDIA
Yes	report on staff travels and class of travel.	INDIA
Yes	APNIC EC has to b divided by two method of selection: 1: by vote 2. by representative from NIR	INDONESIA
Yes	At this stage I'd have to say I trust the integrity of the members of the EC, but in any case, transparency is always best - the more the better.	NEW ZEALAND
Yes	I've never been bothered to read them	NEW ZEALAND
Yes	I am not at all dissatisfied with the results, so I have not taken the time to look at any of the issues above.	UNITED STATES

**A.22. Do you think that the use of English language poses a barrier to your ability to participate in APNIC discussions? Please add any additional comments.**

Are you an APNIC account holder?	A.22. Do you think that the use of English language poses a barrier to your ability to participate in APNIC discussions? Please add any additional comments.	Economy
Yes	**ENGLISH** is the adopted and voted global standard for language. Pleae dont waste *MY* membership funds on this !!	AUSTRALIA
Yes	Native English speaker.	AUSTRALIA
Yes	Quite possibly but then again I am aware of the huge sensitivity to this that APNIC exercises, so not overly concerned.	AUSTRALIA
Yes	Apnic people's english is very much easy and understandable	BANGLADESH
Yes	But like to have in Native Language.	BANGLADESH
Yes	But try to add bangla language	BANGLADESH
Yes	in our country, most of the engineer is not enough skill in english and introverted. that why they were not participate on discussion session. in one session, when roman is talking in bangla than participate feel more comfort and the session become more interactive. :)	BANGLADESH
Yes	not for me	CAMBODIA
Yes	nothing	CHINA
Yes	Of course, the best is the mother language.	CHINA
Yes	It's better if local language with english supplement can be used	HONG KONG SPECIAL ADMINISTRATIVE REGION OF CHINA
Yes	NA	INDIA
Yes	Online discussion in English is OK. But in personal meetings, some resources may be deployed by APNIC itself or allowed to be deployed as interpreters for major vernaculars.	INDIA
Yes	none	INDONESIA
Yes	Not for myself but I think it does pose a barrier to substantial community members	JAPAN
Yes	In Laos, this is a big language barrier.	LAO PEOPLE'S DEMOCRATIC REPUBLIC
Yes	I'm a native English speaker, so no problem for me!	NEW ZEALAND
Yes	I'm an native English speaker, however I imagine that given the range of economies covered, that language will be a barrier for some. I assume for example, your help desk and host masters both support multiple languages?	NEW ZEALAND
Yes	English is the standard language of the Internet and all technical documentation, if you can't understand it you have greater problems than the APNIC discussions.	SWEDEN
Yes	I am a native English Speaker living in the US. While Australian is slightly different, the language used on the website and the sigpolicy list is not a barrier at all. However, I may be somewhat biased. If it were switched to Japanese or Thai or any of the other languages in the region, I would find it to be a significant barrier.	UNITED STATES

**A.23. What communications from APNIC would be MOST beneficial to you if they were translated into your local language? Other, please specify.**

Are you an APNIC account holder?	A.23. What communications from APNIC would be MOST beneficial to you if they were translated into your local language? Other, please specify.	Economy
Yes	I think English is good enough and no need to waste time for translate	AFGHANISTAN
Yes	I speak English	AUSTRALIA
Yes	NA English	AUSTRALIA
Yes	na	INDIA
Yes	English is adequate at this moment.	MALAYSIA
Yes	English is my native language.	NEW ZEALAND
Yes	N/A	NEW ZEALAND



**A.24. The roles and responsibilities of the APNIC EC are set out here. How satisfied are you that the APNIC EC is fulfilling its roles and responsibility in the following areas? Please add any additional comments.**

Are you an APNIC account holder?	A.24. The roles and responsibilities of the APNIC EC are set out here. How satisfied are you that the APNIC EC is fulfilling its roles and responsibility in the following areas? Please add any additional comments.	Economy
Yes	Its a membership organisation for a purpose and other than for that purpose, not sure what value it adds. Have learnt more about APNIC by taking this survey than have ever known.	AUSTRALIA
Yes	What is an EC? Although the link does explain, my first reaction was that you should not use jargon unless you define your terms first. So use "Executive Council" in the question stub, not "EC".	AUSTRALIA
Yes	incompetent legacy EC. we need new faces.	BANGLADESH
Yes	APNIC EC is good.	CHINA
Yes	nothing	CHINA
Yes	Local EC member could hold briefing session for local APNIC members community	HONG KONG SPECIAL ADMINISTRATIVE REGION OF CHINA
Yes	NA	INDIA
Yes	representational is important here: APNIC EC has to b transformed ( more widely representative)	INDONESIA

**A.25. The composition of the APNIC EC is determined by the rules set out in the APNIC by-laws. APNIC EC election procedures are set out here. How satisfied are you with? Please add any additional comments.**

Are you an APNIC account holder?	A.25. The composition of the APNIC EC is determined by the rules set out in the APNIC by-laws. APNIC EC election procedures are set out here. How satisfied are you with? Please add any additional comments.	Economy
Yes	none	BANGLADESH
Yes	same old faces again and again very disappointing. no motivation for us to vote in the elections.	BANGLADESH
Yes	no equal representation across the region. Need new faces.	BHUTAN
Yes	APNIC EC is good.	CHINA
Yes	nothing	CHINA
Yes	What's the percentage of members in different membership tiers voted in the election in the past? Could this figure be released?	HONG KONG SPECIAL ADMINISTRATIVE REGION OF CHINA
Yes	NA	INDIA
Yes	need a change in the EC and wider representation from this region.	INDIA
Yes	we need to change the APNIC' by-laws for this election method	INDONESIA
Yes	term restriction must be applied.	LAO PEOPLE'S DEMOCRATIC REPUBLIC
Yes	no	MALAYSIA
Yes	I think that number of EC should be in Odd numbers not in even. It should be 9 or 11	PAKISTAN

**A.26. Do you have any other comments regarding APNIC's oversight, accountability or transparency?**

Are you an APNIC account holder?	A.26. Do you have any other comments regarding APNIC's oversight, accountability or transparency?	Economy
Yes	APNIC is taking on too much responsibility. It should be there to manage shared resources in a minimalistic way. I don't understand why the address space costs so much or why we need copious amounts of glossy content on the website while membership continues to rise.	AUSTRALIA
Yes	It is inevitable that the large Vendors will attempt to stuff APNIC EC. I believe that some counterbalancing view must be present to protect the needs of users who need diversity of choice and control. I hope APNIC agrees.	AUSTRALIA
Yes	Level of accessibility has always been good.	AUSTRALIA
Yes	no	AUSTRALIA
Yes	No	AUSTRALIA
Yes	No	AUSTRALIA
Yes	No, you're doing fine.	AUSTRALIA
Yes	None	AUSTRALIA
Yes	Not at this time	AUSTRALIA
Yes	Remember APNIC (as a member organisation) is also there to represent its MEMBERS not just NIC policy... sometime I think this is forgotten in the scheme of things.	AUSTRALIA
Yes	APNIC activities and working functionality is good enough but my request to increase local training to encourage people to be well aware on internet contents use.	BANGLADESH
Yes	APNIC should provide his yearly budget report to all member through mail.	BANGLADESH
Yes	Do something for the POOR to access the internet upto the village level.	BANGLADESH
Yes	Have no comment. I think everything is ok.	BANGLADESH
Yes	I'm not sure if that is already available, the audited full balance sheet can be disclosed.	BANGLADESH
Yes	it is ok	BANGLADESH
Yes	Its ok till now	BANGLADESH
Yes	N/A	BANGLADESH
Yes	N/A	BANGLADESH
Yes	na	BANGLADESH
Yes	need improved transparency on budget spendings including travel costs for individual directors and consultants.	BANGLADESH
Yes	No	BANGLADESH
Yes	no	BANGLADESH
Yes	no	BANGLADESH
Yes	No	BANGLADESH
Yes	no	BANGLADESH
Yes	no comments	BANGLADESH
Yes	No.	BANGLADESH

Yes	none	BANGLADESH
Yes	Overall Apnic policy is well as I know till now.	BANGLADESH
Yes	no	BHUTAN
Yes	provide staff travel expenses on individual basis.	BHUTAN
Yes	Nil	BRUNEI DARUSSALAM
Yes	provide travel budget.business class no benefit to members. benefits airlines and staff.	BRUNEI DARUSSALAM
Yes	create more trainings regarding IPv6 allocation and deployment	CAMBODIA
Yes	N/A	CAMBODIA
Yes	need an office in ASIA and a new Director General.	CAMBODIA
Yes	No	CAMBODIA
Yes	No Answer	CAMBODIA
Yes	No. I don't has any comment	CAMBODIA
Yes	None	CAMBODIA
Yes	so far so good	CAMBODIA
Yes	Yes, i think APNIC is transparency	CAMBODIA
Yes	Collect all the members of the proposal	CHINA
Yes	i don't no	CHINA
Yes	no	CHINA
Yes	NO	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	NO	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	NO	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	NO MORE COMMENTS	CHINA
Yes	no, I haven't any other comments.	CHINA
Yes	No,You're very good.	CHINA
Yes	No.	CHINA
Yes	No.	CHINA
Yes	NO.	CHINA

Yes	NO.	CHINA
Yes	nothing	CHINA
Yes	Should IPV4 redistribution	CHINA
Yes	The IPV4 address is not assigned, the transition period is your plan	CHINA
Yes	yes	CHINA
Yes	No comment	EAST TIMOR
Yes	No comment..	FIJI
Yes	No	HONG KONG SPECIAL ADMINISTRATIVE REGION OF CHINA
Yes	no at this moment.	HONG KONG SPECIAL ADMINISTRATIVE REGION OF CHINA
Yes	more accountability by APNIC to manage members fees. APNIC is not a charity organisation to spend on luxury travels.	INDIA
Yes	NA	INDIA
Yes	No	INDIA
Yes	no	INDIA
Yes	NO	INDIA
Yes	No.	INDIA
Yes	nothing	INDIA
Yes	should work on BOGON IPs	INDIA
Yes	good	INDONESIA
Yes	none	INDONESIA
Yes	Ok	INDONESIA
Yes	no business class travels. wasting members fee. Put efforts in having an APNIC office in Asia.	LAO PEOPLE'S DEMOCRATIC REPUBLIC
Yes	NA.	MALAYSIA
Yes	No	MALAYSIA
Yes	no	MALAYSIA
Yes	no	MALAYSIA
Yes	No comment	MALAYSIA
Yes	No Comment.	MALAYSIA
Yes	Offer scholarship and grant to the members that focus research & development	MALAYSIA
Yes	One thing I have to tell that, sometimes I do request IP addresses from APNIC but the answer I get is very slow and the answer does not satisfy my request that there is no reason why my request was not approved.	MALAYSIA
Yes	not for the time being!	MICRONESIA, FEDERATED STATES OF
Yes	no	MONGOLIA
Yes	no	MONGOLIA
Yes	no comment	MONGOLIA

Yes	No comment	MONGOLIA
Yes	APNIC should creat a common knowledge sharing platform where all of us could share our ideas, knowledge along with issues.	NEPAL
Yes	Much of my comments are covered by above questionnaire.	NEPAL
Yes	No	NEPAL
Yes	No Comments	NEPAL
Yes	NC	NEW CALEDONIA
Yes	Consultation with the members on activities, and attributing costs to particular projects such a Internet Governance has been disturbingly hard to understand.	NEW ZEALAND
Yes	No	NEW ZEALAND
Yes	no	NEW ZEALAND
Yes	no	NEW ZEALAND
Yes	None	NEW ZEALAND
Yes	Not at this time	NEW ZEALAND
Yes	APNIC should allow more control to its members to manage their privacy	PAKISTAN
Yes	Good work.	PAKISTAN
Yes	No	PAKISTAN
Yes	no comments	PAKISTAN
Yes	none	PAPUA NEW GUINEA
Yes	Must be well known and good moral standing in the region	PHILIPPINES
Yes	no	PHILIPPINES
Yes	none	PHILIPPINES
Yes	none	PHILIPPINES
Yes	None	PHILIPPINES
Yes	None	PHILIPPINES
Yes	none	PHILIPPINES
Yes	None	PHILIPPINES
Yes	none	PHILIPPINES
Yes	None	PHILIPPINES
Yes	None.	PHILIPPINES
Yes	N/A	SINGAPORE
Yes	Nil	SINGAPORE
Yes	no	SINGAPORE
Yes	No.	SINGAPORE
Yes	nope	SINGAPORE
Yes	no	SRI LANKA
Yes	none	SRI LANKA
Yes	None	SRI LANKA
Yes	no	TAIWAN

Yes	none	TAIWAN
Yes	N\A	THAILAND
Yes	no	THAILAND
Yes	None	VANUATU

**A.27. Is there any other topic or area of APNIC's activity for which you would like to provide feedback and/or suggestions?**

Are you an APNIC account holder?	A.27. Is there any other topic or area of APNIC's activity for which you would like to provide feedback and/or suggestions?	Economy
Yes	APNIC should spend copious effort to ensure that being able to support IETF and other initiatives that improve value from Internet services is a priority. One of the main drivers in recent times is online safety. LE are active in this area and need to promote ways to catch malicious actors. APNIC have a strong role in permitting that to happen.	AUSTRALIA
Yes	I think I've ranted enough.... thanks for the oppertunity to vent about PANIC. ;)	AUSTRALIA
Yes	I think you're doing a good job, I just don't see the need for alot of it	AUSTRALIA
Yes	I would like to see all the RIRs take a best of breed approach and consolidate some platforms to enable the delivery of services worldwide to be more consistent and allow APNIC to reduce its fees by having less systems to develop and support. Fees in AP are significantly more expensive for small providers than in other regions.	AUSTRALIA
Yes	no	AUSTRALIA
Yes	No	AUSTRALIA
Yes	No	AUSTRALIA
Yes	No	AUSTRALIA
Yes	Not at this time	AUSTRALIA
Yes	a change is required at the top to take apnic to the next 10 years. are there any succession plans?	BANGLADESH
Yes	APNIC should discuss with Bangladesh Govement for reduce the cost of internet uses through Mobile operators.	BANGLADESH
Yes	Billing policy should be more easy.	BANGLADESH
Yes	don't know	BANGLADESH
Yes	I need more highly resourceful training about Internet resources.	BANGLADESH
Yes	If Apnic Provide On Site Training to Apnic member's it may be good for members	BANGLADESH
Yes	it will be very much helpful for us at least 3/4 training need for Bangladesh..	BANGLADESH
Yes	N/A	BANGLADESH
Yes	N/A	BANGLADESH
Yes	na	BANGLADESH
Yes	Need more accountability and transparency .	BANGLADESH
Yes	No	BANGLADESH
Yes	no	BANGLADESH
Yes	no	BANGLADESH
Yes	no	BANGLADESH
Yes	No	BANGLADESH
Yes	none	BANGLADESH



Yes	Nothing at this moment.	BANGLADESH
Yes	Online Helpdesk should open by 24/7.	BANGLADESH
Yes	Please allow more fellows in workshops and also reduce the training fees.	BANGLADESH
Yes	Training	BANGLADESH
Yes	Training more and more.	BANGLADESH
Yes	no	BHUTAN
Yes	I would suggest APNIC to provide more hands-on workshop on IPv6	BRUNEI DARUSSALAM
Yes	we need a new DG.	BRUNEI DARUSSALAM
Yes	APNIC should balance between the ISP or Telecom who holding the huge Public IP resource and for some only holding a very little resource.	CAMBODIA
Yes	IPv6 development and training	CAMBODIA
Yes	IPV6 Deverloperments	CAMBODIA
Yes	N/A	CAMBODIA
Yes	No	CAMBODIA
Yes	No Answer	CAMBODIA
Yes	nope	CAMBODIA
Yes	update about on-going internet security on IPv4 and IPv6	CAMBODIA
Yes	We need more conference	CAMBODIA
Yes	In the enterprise and government attention	CHINA
Yes	no	CHINA
Yes	NO	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	NO	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	No	CHINA
Yes	no	CHINA
Yes	NO	CHINA
Yes	no	CHINA
Yes	No	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	no	CHINA
Yes	no,nothing.	CHINA
Yes	No.	CHINA

Yes	No.	CHINA
Yes	NO.	CHINA
Yes	NO.	CHINA
Yes	nothing	CHINA
Yes	ok	CHINA
Yes	yes	CHINA
Yes	Should be improve the commision attendence in any APNIC events	EAST TIMOR
Yes	No comment so far..	FIJI
Yes	No	HONG KONG SPECIAL ADMINISTRATIVE REGION OF CHINA
Yes	no at this moment.	HONG KONG SPECIAL ADMINISTRATIVE REGION OF CHINA
Yes	allocating more IPv4 IPs in asia-pacific regions	INDIA
Yes	can we have a new head of APNIC? current leader do not any understanding of Asia. when can we see an Asian leading us and the apnic?	INDIA
Yes	Financial training.	INDIA
Yes	NA	INDIA
Yes	No	INDIA
Yes	no	INDIA
Yes	NO	INDIA
Yes	New EC from the developing economics. Refresh EC to gave new fresh idea.	INDONESIA
Yes	no	INDONESIA
Yes	security matters APNIC has to involved in more broader community, such as crypto, and so on.	INDONESIA
Yes	New Director General. Preferably from Asia background. survey to evaluate director general performance by members.	LAO PEOPLE'S DEMOCRATIC REPUBLIC
Yes	I suggest that APNIC occasionally visit part of SABAH, Malaysia aim to foster relationships with members of APNIC and make training or conferences.	MALAYSIA
Yes	NA.	MALAYSIA
Yes	No	MALAYSIA
Yes	no	MALAYSIA
Yes	no	MALAYSIA
Yes	No comment	MALAYSIA
Yes	Not At the Moment.	MALAYSIA
Yes	none	MICRONESIA, FEDERATED STATES OF
Yes	no	MONGOLIA
Yes	No	MONGOLIA
Yes	no	MONGOLIA

Yes	no comments	MONGOLIA
Yes	No	NEPAL
Yes	We will let you know if we have any suggestion regarding this matter.	NEPAL
Yes	NC	NEW CALEDONIA
Yes	No	NEW ZEALAND
Yes	no	NEW ZEALAND
Yes	No	NEW ZEALAND
Yes	None	NEW ZEALAND
Yes	Not at this time.	NEW ZEALAND
Yes	APNIC should allow more control to its members to manage their privacy	PAKISTAN
Yes	I think almost all required topics are covered.	PAKISTAN
Yes	no	PAKISTAN
Yes	No	PAKISTAN
Yes	none	PAPUA NEW GUINEA
Yes	in-depth lesson for IPv6 in corporate and ISP level.	PHILIPPINES
Yes	IPv6	PHILIPPINES
Yes	no	PHILIPPINES
Yes	none	PHILIPPINES
Yes	None	PHILIPPINES
Yes	None	PHILIPPINES
Yes	none	PHILIPPINES
Yes	none	PHILIPPINES
Yes	None	PHILIPPINES
Yes	None at this time.	PHILIPPINES
Yes	So far I appreciated APNIC's activity in the region. Would be willing to provide comments for other topics in the future. I am however interested if APNIC can somehow help educate or influence in other way the development of internet connectivity in a specific country. E.g. Philippines, too bad	PHILIPPINES
Yes	N/A	SINGAPORE
Yes	Nil	SINGAPORE
Yes	no	SINGAPORE
Yes	No.	SINGAPORE
Yes	nope	SINGAPORE
Yes	no	SRI LANKA
Yes	none	SRI LANKA
Yes	None	SRI LANKA
Yes	Billing: please allow 2 months (currently 1 month) for member to process membership payment -- i.e. sent out payment notice 2 month ahead of expiration.	TAIWAN
Yes	no	TAIWAN

Yes	none	TAIWAN
Yes	IPV6 , Revese DNS , Request ip	THAILAND
Yes	N/A	THAILAND
Yes	In general, I find APNIC staff extremely helpful and I have always found Paul Wilson to be easily approachable. Keep up the good work.	UNITED STATES

**B.4. Thinking of your interactions with APNIC, how would you rate the following services? Please add any additional comments on your experience with APNIC.**

Are you an APNIC account holder?	B.4. Thinking of your interactions with APNIC, how would you rate the following services? Please add any additional comments on your experience with APNIC.	Economy
No	APNIC should spend copious effort to ensure that being able to support IETF and other initiatives that improve value from Internet services is a priority. One of the main drivers in recent times is online safety. LE are active in this area and need to promote ways to catch malicious actors. APNIC have a strong role in permitting that to happen.	AUSTRALIA
No	I think I've ranted enough.... thanks for the oppertunity to vent about PANIC. ;)	AUSTRALIA
No	I think you're doing a good job, I just don't see the need for alot of it	CANADA
No	I would like to see all the RIRs take a best of breed approach and consolidate some platforms to enable the delivery of services worldwide to be more consistent and allow APNIC to reduce its fees by having less systems to develop and support. Fees in AP are significantly more expensive for small providers than in other regions.	CHINA
No	no	CHINA
No	No	CHINA
No	No	CHINA
No	No	CHINA
No	Not at this time	CHINA
No	a change is required at the top to take apnic to the next 10 years. are there any succession plans?	CHINA
No	APNIC should discuss with Bangladesh Govement for reduce the cost of internet uses through Mobile operators.	CHINA
No	Billing policy should be more easy.	CHINA
No	don't know	CHINA
No	I need more highly resourceful training about Internet resources.	INDIA
No	If Apnic Provide On Site Training to Apnic member's it may be good for members	INDONESIA
No	it will be very much helpful for us at least 3/4 training need for Bangladesh..	INDONESIA
No	N/A	INDONESIA
No	N/A	INDONESIA
No	na	INDONESIA
No	Need more accountability and transparency .	INDONESIA
No	No	INDONESIA
No	no	IRAQ
No	no	PAKISTAN
No	no	PAKISTAN
No	No	PAKISTAN
No	none	PAKISTAN

No	Nothing at this moment.	PAPUA NEW GUINEA
No	Online Helpdesk should open by 24/7.	PAPUA NEW GUINEA
No	Please allow more fellows in workshops and also reduce the training fees.	PAPUA NEW GUINEA
No	Training	PHILIPPINES
No	Training more and more.	SINGAPORE
No	no	SINGAPORE
No	I would suggest APNIC to provide more hands-on workshop on IPv6	SINGAPORE
No	we need a new DG.	SINGAPORE
No	APNIC should balance between the ISP or Telecom who holding the huge Public IP resource and for some only holding a very little resource.	SOLOMON ISLANDS
No	IPv6 development and training	SRI LANKA
No	IPV6 Deverloperments	TONGA
No	N/A	UNITED STATES
No	No	UNITED STATES
No	No Answer	VANUATU

**B.5. APNIC provides a range of information services, including whois, to the general public. How would you assess APNIC’s public information resources and services? What additional information services could APNIC provide which you would find useful?**

Are you an APNIC account holder?	B.5. APNIC provides a range of information services, including whois, to the general public. How would you assess APNIC’s public information resources and services? What additional information services could APNIC provide which you would find useful?	Economy
No	The CAPTCHA on the whois page is a page and an impediment to ease of use. Probably a necessary evil - I run a government website that has a CAPTCHA for probably the same reasons as you do, but it is still a pain as a user (of either site)	AUSTRALIA
No	Research reports should be for focused and informative.	BANGLADESH
No	ICT development and emerging technology	BHUTAN
No	ok	CAMEROON
No	hope the APNIC website be in Chinese	CHINA
No	I want to get information from APNIC by Chinese language.	CHINA
No	IP	CHINA
No	no	CHINA
No	no	CHINA
No	none	CHINA
No	RSS	CHINA
No	Useful	CHINA
No	whois	CHINA
No	Whois service	CHINA
No	Whois service	CHINA
No	Whois service and Reverse DNS service.	CHINA
No	不错	CHINA
No	MIS relating to per capita IP addresses in relation to population should be there. Also statistics of whether effective/efficient use of IP addresses is there or not	INDIA
No	Something from culture because it help to increase positive thinking for Ethical Hacker.	INDIA
No	it's enough, but i hope in the future APNIC going to be better	INDONESIA
No	Make good for excellent	INDONESIA
No	NA	INDONESIA
No	whois ip and reverse dns	INDONESIA
No	Besoo	IRAQ
No	Budget and Expense	KOREA, REPUBLIC OF
No	apnic geo-locator	MALAYSIA
No	maybe whois can tell the website/host name with more layman name	MALAYSIA
No	Training and workshop	NEPAL
No	Proper detail of IP resolution showing if it is mobile network allocated or business / residential	NEW ZEALAND
No	APNIC should arrange more conferences and training on upcoming	PAKISTAN

	technologies.	
No	more clarity on pricing structure	PAKISTAN
No	Blacklisted IP Addresses & Domains. I have a few servers and I got a lot of port scans, SSH attacks as well account attacks everyday	PAPUA NEW GUINEA
No	List IP addresses by countries IPV4 or IPV6	PAPUA NEW GUINEA
No	Not yet experienced	PHILIPPINES
No	Trends	PHILIPPINES
No	Na	SINGAPORE
No	NA	SINGAPORE
No	Na	SINGAPORE
No	NA	SINGAPORE
No	nil	SINGAPORE
No	Past APNIC conferences/training materials for learning.	SOLOMON ISLANDS
No	Policy Issues	SRI LANKA
No	abuse contact info	UNITED STATES
No	I only use the service to monitor my sites traffic - and the ip addresses that are attempting to do nefarious things on our site. All i need is the origin and the ip ranges. Im not quite sure why I suddely got a message that I've used the site too often.	UNITED STATES
No	Make it easier to report fake addresses. Provide real addresses for spam reports from China. Every Chinese abuse address is fake	UNITED STATES
No	none at this time.	UNITED STATES



**B.6. What additional information services could APNIC provide which you would find useful?**

Are you an APNIC account holder?	B.6. What additional information services could APNIC provide which you would find useful?	Economy
No	Sources of global DOS attacks to with their IP addresses so that they are easier to block.	AUSTRALIA
No	Understanding of what you do	AUSTRALIA
No	APNIC Resource's.	BANGLADESH
No	BGP update with Prefixes Information	BANGLADESH
No	Customized training and workshop focusing local needs and issues.	BANGLADESH
No	End user Real ip Information details	BANGLADESH
No	I think APNIC should add more information regarding IPV6, so that one can understand it very easily.	BANGLADESH
No	ip with domain	BANGLADESH
No	IPv6	BANGLADESH
No	more specific information in easy language	BANGLADESH
No	More web based training.	BANGLADESH
No	N/A	BANGLADESH
No	n/a	BANGLADESH
No	None	BANGLADESH
No	none	BANGLADESH
No	Opendns & NTP Service	BANGLADESH
No	Resource registration services DNSSEC services	BANGLADESH
No	Telecommunication Number & Name planning authorization indulging security policy management. Also portend social network miss utilization and content filtering.	BANGLADESH
No	beter website	BELGIUM
No	Cloud computing	BHUTAN
No	DETAILED INFORMATION ON IP ALLOCATION SPECIF TO THE ORGANIZATIONS	BHUTAN
No	E-MAIL spam monitoring for memebers	BHUTAN
No	Provide training, seminars and awareness of the internet and services in developing nations such as Bhutan and other countries.	BHUTAN
No	ok	CAMEROON
No	Better Subnet Information to make blocking APNIC IP Addresses easier.	CANADA
No	DNS services such as Reverse to prevent spams.	CHINA
No	I want to get information from APNIC by Chinese languae.	CHINA
No	international exhibitions	CHINA
No	ip	CHINA
No	IP lookup	CHINA
No	IPv6!	CHINA
No	IP 地址使用者较为详细的信息	CHINA
No	location of IP address location	CHINA

No	N/A	CHINA
No	n/a	CHINA
No	NA	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no, thanks	CHINA
No	none	CHINA
No	Reverse DNS service,General explanatory information on Internet addressing related issues	CHINA
No	RSS	CHINA
No	set-up the Chinese version	CHINA
No	Some IPv6 Address Management Tools	CHINA
No	Useful	CHINA
No	whois	CHINA
No	Whois service and Reverse DNS service.	CHINA
No	yes	CHINA
No	嗯有	CHINA
No	previous whois record history	HONG KONG SPECIAL ADMINISTRATIVE REGION OF CHINA
No	About All Latest Information	INDIA
No	Black and Grey listing service	INDIA
No	Don't know	INDIA
No	GeoLocation	INDIA
No	good	INDIA
No	I have not used anything more	INDIA
No	Information about security/Ddos attacks etc to be made available	INDIA
No	Make it more simple and useful for a common man also	INDIA
No	NA	INDIA
No	not used	INDIA
No	Technical Training resources and Publications free of charge	INDIA
No	too early for me to comment	INDIA
No	Whois is best additional information services provide by APNIC is useful and I use.	INDIA
No	IPv6, terms being used etc.	INDONESIA
No	Just login app in mobi Sign up none in mobi	INDONESIA
No	Looking Glass and Bandwidth Test	INDONESIA
No	None	INDONESIA
No	periodically inform to ISP's about the populating of their IP	INDONESIA

	addresses on internet	
No	whois	INDONESIA
No	whois ip, and may be apnic looking glass ex bgp , traceroute	INDONESIA
No	whois service	INDONESIA
No	whois service	INDONESIA
No	Besoo	IRAQ
No	Policy History : How policy has been discussed and decided. What was the main points for arguments etc especially for the gov'ts and other newbies	KOREA, REPUBLIC OF
No	DNSSEC guide	MALAYSIA
No	is already completed	MALAYSIA
No	maybe the statistics of users/transaction volume to each website/domain	MALAYSIA
No	Security related training with DNS	MALAYSIA
No	Traffic data & statistic	MALAYSIA
No	Training	MALAYSIA
No	I have no idea.	MONGOLIA
No	Internet related information	NEPAL
No	online conference	NEPAL
No	I cannot think of anything off the top of my head.	NEW ZEALAND
No	The work if any APNIC is doing with ICANN	NEW ZEALAND
No	APNIC should arrange more conferences and training on upcoming technologies.	PAKISTAN
No	Fellowships etc.	PAKISTAN
No	Integration of CERTS of the region to bring all of them at the same level of expertise	PAKISTAN
No	more clarity on pricing structure	PAKISTAN
No	none	PAKISTAN
No	Sir Champika is such an outstanding trainer, I met. He is very calm and focus on every individual during his trainings :)	PAKISTAN
No	Training material and hierarchy to fill out the APNIC information. Snapshot and Video Tutorial will be a plus point.	PAKISTAN
No	Training part is the best for the learning	PAKISTAN
No	I cant think of any at the moment because most of resources that I need are readily available on the APNIC website.	PAPUA NEW GUINEA
No	Maybe a step-by-step guide for those who are new to gain a reasonable insight into the internet in the Asia-Pacific region and it's surrounding policy and diplomacy etc.	PAPUA NEW GUINEA
No	Statistical information on growth of Internet in the pacific in terms of user numbers	PAPUA NEW GUINEA
No	None as of the moment.	PHILIPPINES
No	Research on education for benchmarking as regards quality IT education, etc.	PHILIPPINES
No	The tools.utilities,enhanced and upgraded GUI's on installation processes. Multi-media interaction on utility tools installation .	PHILIPPINES
No	All ISPs list	SINGAPORE

No	Domain registry history	SINGAPORE
No	Na	SINGAPORE
No	NA	SINGAPORE
No	Na	SINGAPORE
No	NA	SINGAPORE
No	Nil	SINGAPORE
No	Route change information	SINGAPORE
No	Training	SINGAPORE
No	Whois	SINGAPORE
No	Data Report	SOLOMON ISLANDS
No	Ombudsmen help desk	SRI LANKA
No	DNSSEC training	THAILAND
No	I have no opinion at this stage	THAILAND
No	No	THAILAND
No	NA	UNITED STATES
No	None at this time	UNITED STATES
No	Real addresses	UNITED STATES
No	Statistics specific to small economies (Pacific Islands)	VANUATU

**B.7. From your knowledge of APNIC, which of the following activities would you most commonly associate with us? Other, please specify.**

Are you an APNIC account holder?	B.7. From your knowledge of APNIC, which of the following activities would you most commonly associate with us? Other, please specify.	Economy
No	Don't know	AUSTRALIA
No	none	BANGLADESH
No	none	CANADA
No	Home visits	CHINA
No	not used	INDIA
No	CERT	PAKISTAN
No	i attended some conferences and trainings	PAKISTAN
No	Still learning to about the onhows and the whatabouts	PHILIPPINES
No	na	SINGAPORE
No	na	SINGAPORE
No	Spam and fake addresses	UNITED STATES

**B.8. APNIC’s Policy Development Process is open to anyone, whether their organization is a member or not. Does your organization actively participate in APNIC policy development? Do you have further comments on the policy development process?**

Are you an APNIC account holder?	B.8. APNIC’s Policy Development Process is open to anyone, whether their organization is a member or not. Does your organization actively participate in APNIC policy development? Do you have further comments on the policy development process?	Economy
No	Policy is only finally decided at a junket location by people in the room. That provides no incentive.	AUSTRALIA
No	Whilst my organisation hasn't engaged in the policy development process, I think that it is important to maintain the current open access policy in line with APNIC's role in managing a public asset.	AUSTRALIA
No	Every org should be take suggestion from APNIC	BANGLADESH
No	Training For Network people.	BANGLADESH
No	actually i use APNIC website, online trainings and attended training workshops. So i mostly associate APNIC with the technical side of learning and staying informed.	BHUTAN
No	ok	CAMEROON
No	hope to understand more	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	well	CHINA
No	Policy develop process is not proper and heavily biased. The veterans in APNIC conferences hog the proceeding. There is very little chance for new entrants to contribute to the policy process	INDIA
No	Besoo	IRAQ
No	out of region	NETHERLANDS
No	I am a member of Cyber Internet Services (Pvt) Ltd, PAKISTAN I've attended APNIC conference and also participated in SANOG-XX	PAKISTAN
No	Just starting to learn as I say.	PHILIPPINES
No	No	SOLOMON ISLANDS
No	I don't know anything about it.	UNITED STATES
No	my org' n/a	UNITED STATES
No	no	UNITED STATES

**B.9. If you were to become an APNIC Member in future, what services would you require? Other, please specify.**

Are you an APNIC account holder?	B.9. If you were to become an APNIC Member in future, what services would you require? Other, please specify.	Economy
No	Don't know	AUSTRALIA
No	Making this a required response, excludes those who may not see the need to become a future member of APNIC	AUSTRALIA
No	policy input and technical advice	AUSTRALIA
No	Research and innovation	AUSTRALIA
No	Training	BANGLADESH
No	No intend	BELGIUM
No	IPv4 to IPv6 migration	BHUTAN
No	none	CANADA
No	IPV6 address training	CHINA
No	locate languaue provide	CHINA
No	no	CHINA
No	internet access	COOK ISLANDS
No	Actually we are IRINN memebers who follow all APNIC processes	INDIA
No	ipv6 aaplication	INDIA
No	registry.in and nixi.in making those strong for our country	INDIA
No	website secure	INDONESIA
No	Besoo	IRAQ
No	none	JAPAN
No	Technical Consultancy & training	MALAYSIA
No	neutral statistics, neutral measurements, research	NETHERLANDS
No	none	NETHERLANDS
No	participation in cert activities	PAKISTAN
No	community services and capacity building projects like ISIF	PAPUA NEW GUINEA
No	Sharing of APNIC information to others	PAPUA NEW GUINEA
No	All of them as possible as to make IPV6 connectivity wholesome and complete.	PHILIPPINES
No	IT / Internet Security issues and solutions	PHILIPPINES
No	na	SINGAPORE
No	Real addresses for abuse reports	UNITED STATES
No	Research information requests	UNITED STATES
No	unknown	UNITED STATES
No	Would not become a member	UNITED STATES

**B.10. APNIC aims to build positive working relationships with organizations and groups outside of APNIC for the benefit of Members and to help APNIC execute on its vision and mission. On which groups do you believe APNIC should focus its external relations efforts? Please add any additional comments.**

Are you an APNIC account holder?	B.10. APNIC aims to build positive working relationships with organizations and groups outside of APNIC for the benefit of Members and to help APNIC execute on its vision and mission. On which groups do you believe APNIC should focus its external relations efforts? Please add any additional comments.	Economy
No	APNIC should just do the job of being a registry. It is past its mandate for everything else it attempts to do.	AUSTRALIA
No	I've put neutral responses to both law enforcement and government as they do have a legitimate need to be able to identify people undertaking serious criminal acts, there seems to be a desire on both their parts to weaken protections against unnecessary data gathering and privacy intrusion. So while I support their needs within current legislation, I am opposed to legislative change that removes the oversight that courts (in particular) have and would not support any APNIC involvement in its facilitation.	AUSTRALIA
No	ok	CAMEROON
No	good	CHINA
No	IPV4 addresses administrator of the communications industry	CHINA
No	no	CHINA
No	no	CHINA
No	none	CHINA
No	why whois diaplay my IP is wrong. L live in ChangChun, but display Hu Nang.	CHINA
No	没有什么号说的、感觉还行	CHINA
No	no	INDIA
No	no	INDIA
No	Performance is very less in India, nixi.in and registry.in	INDIA
No	There is need to work on Security issues. Specially to mitigate by cooperation of security problems being faced by any economy from other economy. Yes this is a difficult to achieve but with lack of cooperation there is risk of fragmentation as was witnessed in Netmundial.	INDIA
No	CERT/CSIRT, FIRST and any other IT Security groups	INDONESIA
No	none	INDONESIA
No	Secure internet first	INDONESIA
No	yes especially network access provider , goverment, and universities	INDONESIA
No	no at the moment	MALAYSIA
No	MY ISP (Globe Telecom) of course.	PHILIPPINES
No	Businesses	SINGAPORE
No	If you start focusing on government and civil society and law enforcement, you going to end up with an internet being closely controlled, watched and censored. Focus on making the internet the best technically and let it route around "the damage".	SINGAPORE
No	Nil	SINGAPORE



**B.11. On which topics do you believe APNIC should focus its efforts with these various stakeholders? If you have other suggestions, please list them here.**

Are you an APNIC account holder?	B.11. On which topics do you believe APNIC should focus its efforts with these various stakeholders? If you have other suggestions, please list them here.	Economy
No	Including social network service domains.	BANGLADESH
No	ok	CAMEROON
No	good	CHINA
No	no	CHINA
No	no	CHINA
No	好的	CHINA
No	APNIC has to put in very serious and concerted effort in Cooperation of Internet disturbance by an economy entity towards another economy.	INDIA
No	no	INDIA
No	i think more socialization	INDONESIA
No	none	INDONESIA
No	Iraq	IRAQ
No	no at the moment	MALAYSIA
No	Push for domain name registers to be more innovative in helping customers register domain names especially in the pacific	PAPUA NEW GUINEA
No	Real addresses for reporting abuse	UNITED STATES

**B.13. How would you rate your experience on how your query was handled? Please add any additional comments.**

Are you an APNIC account holder?	B.13. How would you rate your experience on how your query was handled? Please add any additional comments.	Economy
No	It took a few attempts to get specific information.	AUSTRALIA
No	Actually it is not my query, but I met with the society group in an event held in Cambodiana hotel few years back.	CAMBODIA
No	ok	CAMEROON
No	good	CHINA
No	apnic is very useful and good work in network	INDONESIA
No	I wish I could block every ISP in Asia. All I get is spam, phishing, viruses and email abuse. If I never got another email from anywhere in the APNIC area, I would be happy.	UNITED STATES
No	APNIC is very supportive of our queries and we are satisfied with the services we get.	VANUATU

**B.14. Is there any other topic or area of APNIC's activity which you would like to provide feedback and/or suggestions?**

Are you an APNIC account holder?	B.14. Is there any other topic or area of APNIC's activity which you would like to provide feedback and/or suggestions?	Economy
No	Nothing.	AFGHANISTAN
No	IPv6	AUSTRALIA
No	no	AUSTRALIA
No	No.	AUSTRALIA
No	Online security, research and innovation.	AUSTRALIA
No	The mechanisms open to legacy IPv4 holders to manage their addresses while not becoming a member, particularly there the address space is small and membership costs cannot be justified.	AUSTRALIA
No	APNIC fellowship	BANGLADESH
No	APNIC should work more closely with Journalists specially journalists working areas are ICT.	BANGLADESH
No	APNIC's law of handover the control panel password should be more secured. Because if any company's employee requests to APNIC authority to handover password to change IP and other infos with a stolen letter head with fake signature of the org's MD (which may happen in BD). But APNIC believes him and disclose all of the IP control panel's information.	BANGLADESH
No	In Telecommunication sector as it's day by day going to transport on packet switching network as next generation telephony system.	BANGLADESH
No	Internet For All	BANGLADESH
No	N/A	BANGLADESH
No	n/a	BANGLADESH
No	No	BANGLADESH
No	No	BANGLADESH
No	no	BANGLADESH
No	no	BANGLADESH
No	no	BANGLADESH
No	Should Provide Training in every Month in every continental.	BANGLADESH
No	To add focus to areas like social-cultural improvement, poverty eradication etc.	BANGLADESH
No	want to get live information of prefixes like route servers from Apnic	BANGLADESH
No	i suggest further to fine tune research to help under privileged countries where internet services and global interaction is still less.	BHUTAN
No	No, APNIC is doing a fine job.	BHUTAN
No	Regional/country representation in fellowship grant is important to provide balance opportunity for those who are involved and engaged in supporting APNIC activities.	BHUTAN
No	Focus on Society	CAMBODIA
No	ok	CAMEROON
No	Most IP Addresses coming from APNIC hammer my servers with everything from SPAM to website/webserver hacking. I rarely get responses from the abuse@ emails I send to and it takes longer to	CANADA

	figure out the network range of an attack by your limited whois information. So, it's easier to filter entire netblocks which I do.	
No	APNIC hope to develop in line with China's Internet users demand a big market in accordance with national conditions, while the revised policy more flexible regulations!	CHINA
No	food	CHINA
No	Hope to participate in more activities and meetings, better communication	CHINA
No	n/a	CHINA
No	NA	CHINA
No	NO	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	NO	CHINA
No	no	CHINA
No	no	CHINA
No	no	CHINA
No	NO MORE	CHINA
No	no,thanks	CHINA
No	not	CHINA
No	nothing	CHINA
No	RSS	CHINA
No	works with China and Chinese	CHINA
No	yes	CHINA
No	暂时没有	CHINA
No	没有	CHINA
No	no	COOK ISLANDS
No	Develop local trainers on IPv6	FIJI
No	None	FIJI
No	Data warehouse	INDIA
No	I 90% satisfied ith your services, but their are some minus points as	INDIA

	well, the fees little high for very small org. SSL signing request should also be accepted. Cheers Anmol Singh	
No	i am an admin system/network looking for real time job so if you have any let me know on my numb +919885988516 ....t.c.	INDIA
No	improve internet stability	INDIA
No	Keep updated on events and confereneces	INDIA
No	NA	INDIA
No	Nixi and Registry in India are not responding and indian cert is also no response for a common man try to make them perfect and avail the services to all	INDIA
No	no	INDIA
No	no	INDIA
No	No	INDIA
No	No	INDIA
No	no	INDIA
No	No	INDIA
No	nope	INDIA
No	Not right now. Thanx	INDIA
No	nothing now	INDIA
No	over all good	INDIA
No	Route Registry knowledge	INDIA
No	enough, thank you	INDONESIA
No	I am not sattifies with APNIC because fellowship apricot from indonesia is always coming from big company IndosatM2	INDONESIA
No	i hope APNIC can support internet for community which less money (poor society)	INDONESIA
No	in process update inetnum , i like access via web .. now still via email	INDONESIA
No	Making a Security Training with engaging the local CERT/CSIRT as part of the speakers, to have a better understanding for the audience on what kind of an ongoing domestics or global Security threat.	INDONESIA
No	no	INDONESIA
No	No	INDONESIA
No	none	INDONESIA
No	Not at so far	INDONESIA
No	Nothing	INDONESIA
No	Secure bank in indonesia or company side Arin or ripe or apnic Authority fist	INDONESIA
No	tools networking online	INDONESIA
No	Dont no	IRAQ
No	Relations wirh gov'ts	KOREA, REPUBLIC OF
No	Boycott Israel	MALAYSIA
No	deployment of DNSSEC and IPV6	MALAYSIA
No	N/A	MALAYSIA
No	No	MALAYSIA

No	no	MALAYSIA
No	no, yet.	MALAYSIA
No	PDPA (Personal Data Protection Act 2010) related to IT	MALAYSIA
No	"Ethical hacker"	MONGOLIA
No	NA	NEPAL
No	Please provide more then more training and organized events which are help full all over the world ....	NEPAL
No	no	NETHERLANDS
No	No	NEW ZEALAND
No	ABC of Each and Every training in First Session. The purpose of this session it to remind the basic concepts for industry oriented people and plus point for new comers in technology.	PAKISTAN
No	Academia & Internet governing bodies should be more aware,knowledge with IPv4,IPv6 & Internet security for a strong/skilled future.	PAKISTAN
No	It better to convey information to thos who are unaware of APNIC & wants to attend training & conferences but dont know that they are happening when & where.	PAKISTAN
No	N/A	PAKISTAN
No	No	PAKISTAN
No	no	PAKISTAN
No	the technical/marketing team has to be more knowledgeable, as per our experience we required /21 but the marketing staff were insisting on 1/4th of this and finally they agreed to the mistake reulting in time loss at our end	PAKISTAN
No	APNIC Training The trainings especially on IRME and Networking are sometimes too advanced for new comers in the industry through their member organizations. If APNIC can diversify its training into various level and categories to give better start for new techies associating with APNIC via their organizations. I think we will generate more interests from the region the works of APNIC. The training can be tailored for technologists, policy makers, enthusiasts, etc,..which can also boost multi-stakeholder engagement in APNIC policy development processes.	PAPUA NEW GUINEA
No	How we engage government in matters of ICT Policies to better people's lives especially with disaster alerts & calls for help to the delivery of service and communication	PAPUA NEW GUINEA
No	Not sure	PAPUA NEW GUINEA
No	APNIC here in my place.	PHILIPPINES
No	focus on students' trainings, researches and seminars with grants	PHILIPPINES
No	IT Education - contribution from APNIC regarding relevant programs/courses needed by industry that need to be included in the curriculum	PHILIPPINES
No	none	PHILIPPINES
No	None	PHILIPPINES
No	none as of the moment	PHILIPPINES
No	None as of the moment.	PHILIPPINES
No	None for now	PHILIPPINES

No	Please email on APNIC's activity.	PHILIPPINES
No	Best practice of SDN to ISP and corporate	SINGAPORE
No	contact list of all Asia ISPs	SINGAPORE
No	Na	SINGAPORE
No	NA	SINGAPORE
No	No	SINGAPORE
No	Nope	SINGAPORE
No	Overall coverage is good. First conference attended and gain quite some knowledge and exposure	SINGAPORE
No	The general internet user does not know what is APNIC (or for that matter ARIN, RIPE, etc). Maybe some higher visibility will help.	SINGAPORE
No	My suggestion is that APNIC should consider candidates to be granted fellowship awards according to merits and the type of organisation they work for.	SOLOMON ISLANDS
No	Improve member drive	SRI LANKA
No	It's better if you can consider to hold APRICOT session in SriLanka.	SRI LANKA
No	No.	SURINAME
No	nil	SWITZERLAND
No	no	TAIWAN
No	Encourage IPv6 usable	THAILAND
No	Ipv6 update	THAILAND
No	As I stated I simply use the whois to monitor my sites traffic - and got a message I've exceeded my limit or something... i need to whois the correct ip ranges when or if i need to block repeated hack attempts etc	UNITED STATES
No	I believe ccTLDs should only be associated with their respective countries.	UNITED STATES
No	no	UNITED STATES
No	Nothing but spam and fake addresses. That's all you are. Your invalid contact form takes forever to submit and nothing is ever done about the myriad of invalid addresses I have reported.	UNITED STATES
No	Policy devolpment	VIET NAM